

Mohamad Rawass

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EDUCATION

Rafik Hariri University (2021 - 2024)

Bachelor of Business, Business Information Technology Management

Mechref, Damour

Rafik Hariri Official Secondary School (2017 - 2021)

High School Diploma

Doha Aramoun, Chouaifet

WORK EXPERIENCE

La Siesta Beach and Resort

Cashier Customer Service

Sea Road, Khaldeh

2024 Season

- Entrusted with managing daily cash operations, including handling large sums of money and accurately balancing cash registers at the end of each shift.
- Gained proficiency in Omega POS software, streamlining transaction processes, and ensuring data accuracy.
- Demonstrated trustworthiness and attention to detail by consistently achieving error-free cash reconciliations.
- Delivered exceptional customer service by addressing guest inquiries, resolving issues promptly, and ensuring a positive first impression.

PROJECTS

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- **The Brew Coffee Website:** Developed a dynamic website for a coffee shop using HTML, CSS, and JavaScript, showcasing creativity and technical expertise in front-end web development.
 - **Office Network System:** Designed and implemented a small network system for three offices using Cisco Packet Tracer, demonstrating proficiency in network configuration, topology design, and connectivity troubleshooting.
 - **Smartfold Company:** Designed and created a detailed report for SmartFold, including financial analysis to evaluate the company's performance and operational analysis to optimize processes, demonstrating analytical and organizational skills essential for business growth.

MEMORABLES & SKILLS

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- **Programming Skills & Languages:** HTML, CSS, JS, C++, Database, data analysis, and Cisco Packet Tracer.
 - **Human Skills:** Conflict resolution, team collaboration, adaptability, empathy, trust, and responsibility.
 - **Other Skills:** MS Word, PowerPoint, Excel, SPSS and report writing.
 - **Languages:** Fluent in both English and Arabic.