

As an information technology professional with over 12 years of experience, I bring a proven track record of leadership in the realm of IT services and solutions. My focus centers on innovative problem-solving and the enhancement of operational efficiency. I have a deep-rooted passion for advancing security, network, and systems through the use of automation and scripting. My expertise is underpinned by a comprehensive understanding of networking and security concepts, always approached with humility and a commitment to continuous learning.



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Riyadh, Saudi Arabia

RELEVANT SKILLS

IT Solutions Architecture, Cyber Security, Identity and Access Management, Advanced Networking, Scripting and Automation, Managed Services Management, Security Operation Center, TCP/IP Stack, Linux.











PROFESSIONAL EXPERIENCE

Axelerated Solutions, Riyadh, Saudi Arabia

Senior Technical Consultant

From Mar, 2021 to Present

- Test and analyze assets for potential security threats.
- Identify possible security threats and determine the best security measures.
- Design, implement, and maintain security protocols, policies, plans, and systems to cover security threats.
- Meet with clients to discuss security measures, provide information, and explain the designed system.
- Suggest improvements to existing security systems.
- Train staff to recognize and defend against security breaches and risks.

Data Consult Saudi, Riyadh, SA (Hybrid)

Managed Services Team Leader From Dec, 2019 to Feb, 2021

- Manage a support team to provide first class Managed Service Customers.
- Develop and grow a new Service Management functions and procedures
- Set-up, manage and improve standards and procedures within the team
- Cascade business objectives and targets to the tea

- Review daily priorities and take appropriate action to ensure results are achieved
- Ensure high quality, up-to-date documentation exists for all service arrangements

University of Sciences and Arts in Lebanon (USAL), Beirut, LB

Part-time Lecturer

From Sep, 2019 to 2023

- Web Application Security
- Networking 101
- Information Security Management
- Network and Systems Administration

Data Consult SAL, Beirut, LB

Senior Network and Security Engineer

From Sep, 2017 to Nov, 2019

- Supervise the work of other network and security Engineers and provide both technical and process guidance.
- Design and implement technical support processes to ensure higher SLA and customer satisfaction.
- Identify, research, and resolve technical problems.
- Maintain documentation of client networks and systems.
- Perform a variety of complicated tasks, and provide support for escalated trouble tickets.
- Provide level 3 support for escalated customer tickets.

Capital Outsourcing, Beirut, LB

Senior Network and Systems Engineer

From May 2017 to Sep 2017

- Infrastructure network design, implementation and operation;
- Network security assessment and audit, troubleshooting escalated network and systems related issues.
- Design and implementation of network and systems setups for customers, network documentation.

Terranet SAL, Beirut, LB

Senior Network Engineer

From Apr, 2016 to May, 2017

- Network core design, core equipment maintenance,
- 3rd level corporate customer support, operations policies, network documentation
- Special customers' projects design and implementation.

Terranet SAL, Beirut, LB

Network Engineer

From Dec, 2013 to Mar, 2016

- Network monitoring and operation.
- Corporate customer support, provisioning, upgrades and development.

EDUCATION

Saint Joseph University, Beirut, LB

Master's Degree in Networks and Telecommunications Graduation Date: Aug 2014

Lebanese University - Faculty of Engineering, Beirut, LB

Computer and Communications Engineering Graduation Date: July 2013

Skills & Qualifications

Cyber Security

Next Generation Firewalls & IPS (Fortigate, Cisco ASA/FTD, Palo Alto, Juniper). Web Application Firewalls (WAF): Fortinet WAF, F5 Big IP LTM and ASM. VPN, encryption. Zone based firewall concepts Security Vulnerability assessment and reporting tools (Metasploit on Kali, Rapid7) Proxy's and captive portal (BlueCoat proxySG, Threatpulse) SIEM (FortiSIEM, Qradar)

Identity and Access Management

Organizational Architecture and Hierarchy.
User/Employee lifecycle management.
Identity and access governance and auditing.
Segregation of duties and access mapping.
Identity and access integration aspects: REST API, DB connectors, generic API endpoints.

Networking

Routing (BGP, OSPF, EIGRP), Switching (STP, RSTP, PVST+, MST, VTP, EtherChannels)
MPLS, Traffic engineering, PBR, Wireless technologies,
Networking equipment configuration and maintenance
(Cisco, Bluecoat Cache engine, A10 Application Delivery Controllers, Huawei, Aviat, HPE, etc.)
General Networking competencies: Shaping, Policing, filtering, CGN, QOS, FUP, Filtering, PSM, etc.

Network Mgt & Monitoring

Auvik, FortiAnalyzer, FortiSiem, PRTG, Solarwinds, Connectwise Automate,

Programming & Scripting

Python, JSP, Windows Powershell, google Apps Scripts, C/C++, Java, C#, VB.net, Perl, HTML5, CSS3, JavaScript, VBScript.

Operating Systems

Linux (Red Hat: RHEL8, RHEL7, Centos, Fedora, Debian: Ubuntu) Windows 7-11, Windows server 2012, 2016, 2019.

Languages

English (fluent) - French (Reading, Writing, Speaking), Arabic (Mother Tongue)

Certifications

Check Out my Certifications at Credly!

- Cisco Certified Network Professional Security (CCNP Security)
- Cisco Certified Specialist Enterprise Core
- Fortinet FortiSIEM 5.2 Administrator
- Fortinet FortiAnalyzer 6.4 Administrator
- Cisco Certified Specialist Security Identity Management Implementation
- Cisco Certified Specialist Web Content Security
- Cisco Certified Specialist Network Security VPN Implementation
- Cisco Certified Specialist Network Security Firepower
- Cisco Certified Specialist Security Core
- Cisco Certified Specialist Data Center Operations
- CCNA
- Understanding of Cisco Network Devices
- Understanding Cisco Network Security
- Understanding of Cisco Data Center Technologies and Networking

Projects

- Identity and Access Management enhancements and membership enablement (MBRL UAE) 2023.
- Cleanpipe Cloud Internet Access Project (Ministry of Health Saudi Arabia). 2022
- IAM project Technical leadership (Ministry of Justice Saudi Arabia). 2022
- CIAM System design and implementation using WSO2 identity server. (MBRL UAE) 2021
- Managed Services Reporting Automation. 2019
- Smart Network Infrastructure Monitoring System. 2017
- Smart Network traffic Monitoring system. 2016
- Network core migration and upgrade 20 GB/s Core. 2016
- RF Frequency management software for Radio Access Network. 2015
- Automatic network alerts visualizer (Visual C#, MS VS). 2015
- Automated copyright complaint emails analysis software (Visual C#, MS VS). 2014
- Automated BGP neighbors monitoring (VB.net, Microsoft Visual Studio). 2014
- Cross-platform voice over IP mobile application (HTML5,CSS3, JS Phone-Gap).2013
- PTT over Wi-Fi under Android Platform (Java, Eclipse IDE for Android). 2013
- WPA and WEP cracking using backtrack 5: Cracking of wireless networks as a PT. 2012
- Programming of a full Database Management System for a Library (SQL server). 2012.

Hobbies and Interests

Fishing, Swimming, Music, Reading