Nour Jammoul

■ nourrjammoul01@gmail.com

+961 81 845 127

Lebanon

PROFILE

Organized and dependable candidate, successful at managing multiple priorities with a positive attitude. Willingness to take on added responsibilities to meet team goals.



BA in English

Customer Service

Lebanese American University 09/2020 - 12/2023 | Beirut, Lebanon

SKILLS

Communication

Scheduling

Microsoft

Management

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LANGUAGES

Arabic
English
German

PROFESSIONAL EXPERIENCE

Operational Specialist

IBC Group

09/2024 - present | Beirut, Lebanon

- Monitoring groups.
- Monitoring pipeline.
- Overseeing PA performance and following up for action steps.
- Weekly sales reports and overview.

PT Registrar Office Assistant (4 month contract only)

Lebanese American University

03/2024 - 06/2024 | Beirut, Lebanon

- Worked as a Part-time assistant.
- Answered emails and phone calls.
- Reviewed applications.

Booking Agent

Rivet Communications Inc.

03/2023 - 10/2023 | Beirut, Lebanon

- Booked clients with their insurance agents.
- Managed schedules.

English Tutor

The Tutor Spot

10/2022 - 07/2023 | Beirut, Lebanon

- In-home English tutoring.
- Helped out with school agendas and exams.

English Intern

Codi Tech

09/2022 - 05/2023 | Beirut, Lebanon

- One-on-one sessions with the students.
- Graded and helped with tasks.
- Did presentations.

Salesperson

Secrets Cakes

05/2022 - 08/2022 | Beirut, Lebanon

- Resolved concerns using strong communication skills.
- Maintained customer satisfaction and quickly resolved issues.
- Took orders from customers.