

REBECCA EL KHOURY ABOUD

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| Nationality: Lebanese

EDUCATION

Bachelor of Computer Science.

American University of Cyprus, Larnaca

Oct. 2022 - Current

KNOWLEDGE IN COMPUTER SCIENCE FIELD

- Quickly grasp new concepts and apply them to solve diverse problems effectively.
- Skilled in identifying problems and developing tailored algorithms for resolution.
- Proficient in C, C++, C#, PHP and Python programming languages.
- Knowledgeable of databases, especially ERDs and their queries in MySQL.
- Experienced in front-end web development using HTML and CSS.
- Strong foundation in algebra and arithmetic, applied effectively to programming tasks.

Operating Systems and Digital Design

- Solid understanding of computer architecture and core system components.
- Knowledgeable in the fundamentals of computer engineering and design.

Human-Computer Interaction and Systems Design

- Proficient in creating intuitive user interfaces using Personas and Figma for prototype development.
- Familiar with the System Development Life Cycle and its use when developing a software.
- Focus on enhancing user experience and identifying system requirements for optimal design.

PROFESSIONAL EXPERIENCE

Larnaca International Airport

Check-In Agent

Sept. 2023 - Nov. 2023

- Gained expertise in handling Passengers with Reduced Mobility (PRMs), Dangerous Goods, and adhering to Airport Safety Protocols.
- Assisted passengers with check-in, document verification, baggage handling, and issuing boarding passes.
- Ensured smooth and safe boarding processes, including escorting PRMs and coordinating with ground staff.
- Provided exceptional customer service, addressing inquiries and managing last-minute flight changes.

Standalone Group - Anu

Waitress

May. 2021 - Sep. 2022

- Upsold specialty items to boost sales and consistently exceed daily and weekly targets.
- Ensured exceptional customer satisfaction by providing attentive service throughout the dining experience.
- Maintained a clean and organized dining area, ensuring a welcoming environment for guests.
- Assisted with order accuracy, food delivery, and addressed customer inquiries promptly.

AFFILIATIONS

Scouts of Lebanon Association (SDL)**Sep. 2010 – Sep 2020**

I was responsible for 30 girls aged between 7 and 13. I organized weekly two-hour meetings that revolve around capacity building, expression through art, and life skills.

I also prepared 3 yearly camps in which the members take part in organizing as a first step into future responsibilities in the organization.

SKILLS/LANGUAGES

Additional Computer Skills: Microsoft Teams, Microsoft Office (Excel, Word, PowerPoint).

Languages: Arabic (mother language); English (fluent); French (fluent).