Hussein Kteish

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EDUCATION

Bachelor's degree in computer science   **June 2024**
Lebanese university

PROFESSIONAL EXPERIENCE

Mobi Broadband Plus   **January 2022 – September 2022**

Call center agent:
- Experience in providing technical support for Internet services
- Handling inbound and outbound calls related to connectivity issues.
- Effective time management to address customer inquiries within specified timeframes.
- Collaborative teamwork to ensure quality customer service.

ACADEMIC PROJECTS

Website development project:
- Designed and developed a dynamic website using PHP and JavaScript enabling users to create private personal profiles.
- Implemented user authentication, account creation, secure login, and email verification.
- Integrated features like session management and database interactions.
- Demonstrated proficiency in HTML, CSS, and MySQL.

Game application:
- Developed a Flutter-based Flags Quiz Game App for Android and iOS, showcasing proficiency in mobile app development.

Software engineering project:
- Collaborated with a team to develop a Software Requirements Specification (SRS) for a taxi company management system.

COMPUTER SKILLS

- **Programming Languages**: Python, Java, Dart, Shell, C, PHP, C#, JavaScript, SQL.
- **Web Design**: HTML, CSS, React, ASP.NET.
- **Operating Systems**: Linux, Windows.
- **Production Tools**: Jupyter Notebook, SQL Server, NetBeans, Visual Studio code, Android Studio, Visual Studio, Notepad++, GitHub.

SOFT SKILLS

- Problem Solving
- Customer Service
- Team Work

LANGUAGES

- **Arabic**:   Native
- **English**:   Upper-intermediate