Neamat Al Kurdi

COMPUTER & COMMUNICATION ENGINEER

PROFESSIONAL SUMMARY

Recent Computer and Communication Engineering graduate with hands-on experience in e-commerce, IT systems, and telecom. Strong in Shopify platform management, order fulfillment, customer service, and IT infrastructure. Known for adaptability, fast learning, and cross-functional collaboration.

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Email:
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Address:
Beirut, Lebanon

EDUCATION

Bachelor of Engineering in Computer and Communication Engineering | 2020-2024
Rafik Hariri University

EXPERIENCE

E-Commerce Supervisor | Aug 2024 - Present
Samer Khouzami Cosmetics
- Managed Shopify website functionality, product launches, and updates.
- Supervised order preparation, shipment coordination, and customer support.
- Created and aligned content with marketing campaigns.
- Analyzed website performance and user behavior using analytics tools.

IT Systems Engineering Intern | May - Jul 2024
Middle East Airlines
- Managed material flow for local/imported goods.
- Handled infrastructure: CCTV, access control, Wi-Fi networks.
- Administered Active Directory, Exchange, and Office 365.
- Configured network switches, firewalls (FortiGate), and domain servers.
- Provided first-level support for PCs and printers.

Network Optimization Intern| Jul - Aug 2023
MTC Touch
- Conducted radio planning, link budget analysis, and KPI monitoring.
- Used tools like TEMS Investigation and Discovery.
- Performed site visits, generated Excel reports, and optimized coverage for events.

CERTIFICATIONS
- Cisco CCNA: Introduction to Networks
- Cisco CCNA: Switching, Routing, and Wireless Essentials
- Cisco CCNA: Enterprise Networking, Security & Automation

TECHNICAL SKILLS
- E-commerce & CMS: Shopify platform management
- Network & Systems: Active Directory, FortiGate firewall, Exchange, WLAN setup
- Tools & Platforms: Office 365, TEMS Investigation, Excel (data analysis)
- Programming & Web: Basic HTML/CSS, C++, JavaScript
- IT Support: PC/printer troubleshooting, server and domain setup

LANGUAGE
- English: Fluent
- Arabic: Native