

PROFESSIONAL SUMMARY

Blending data, creativity, and tech to power smart growth. With 3+ years of experience and a Master's in Digital Business & Innovation, I am passionate about turning insights into strategies, especially across AI, analytics, and cloud-driven solutions

EDUCATION

IE BUSINESS SCHOOL <i>Master's in Digital Business & Innovation - Digital Transformation & AI</i> • Ranked in the top 20% • Led a capstone on second-hand social commerce, using AI and cloud logistics to streamline resale and elevate user experience • Earned a certificate in sustainability and ESG strategy, emphasizing innovative leadership and responsible business transformation	MADRID, SPAIN APR. 2024 – MAR. 2025
AMERICAN UNIVERSITY OF BEIRUT, SULIMAN S. OLAYAN SCHOOL OF BUSINESS <i>Bachelor of Business Administration - Marketing and Management</i> • Dean's Honor list (all semesters) • Member of the Beta Gamma Sigma Society (BGS)	BEIRUT, LEBANON AUG. 2018 - JUN. 2021

PROFESSIONAL EXPERIENCE

MEDIA UP (MARKETING AGENCY) <i>Independent marketing agency in Lebanon, specializing in digital media, branding, and content</i> <i>Social Media & Digital Marketing Consultant</i> • Execute digital growth strategies, managing client relationships while leveraging data-driven dashboards for performance insights • Drove a 15,000x increase in Instagram followers for Lebanon's largest gold wholesaler within a year • Created tailored strategies for a Limassol real estate developer and Lebanon's top travel platform	BEIRUT, LEBANON OCT. 2023 – PRESENT
SKIN SOCIETY (HEALTH & BEAUTY E-COMMERCE) <i>#1 address in Lebanon combining: Dermocosmetics, Fragrance, Makeup and Skincare</i> <i>Social Media & Marketing Strategist</i> • Orchestrated multi-channel campaigns, utilizing analytics to maximize audience engagement and boost conversion rates • Revamped Skin Society The Clinic's digital presence, strengthening brand reputation and expanding online reach	BEIRUT, LEBANON SEP. 2023 – MAR. 2024
MAZEN ONLINE (HEALTH & BEAUTY E-COMMERCE) <i>Online store selling the best and latest makeup, cosmetics & more</i> <i>Social Media & Marketing Specialist</i> • Grew Mazen Online's Instagram following by 46% in 3 months through content strategy, data analysis, and influencer partnerships • Managed a cross-functional creative team, utilizing data insights to refine marketing strategies and enhance performance • Enhanced Mazen Pharmacy's visibility by 20% through innovative visual merchandising and product placement	BEIRUT, LEBANON APR. 2023 – AUG. 2023
HOLMED GROUP (HEALTHCARE) <i>Importer and Distributor of Pharmaceuticals, Medical devices, and Para-pharmaceuticals products in Lebanon</i> <i>Marketing Communications Specialist</i> • Drove 20% market expansion for Holmed's OTC division by forging key e-commerce partnerships and launching targeted campaigns • Boosted brand visibility by 25%, maintaining alignment with global supplier branding while tracking performance metrics • Coordinated events, overseeing budget, venue, catering, and attendee lists for end-to-end execution	BEIRUT, LEBANON MAY. 2022 – MAR. 2023
LEMONADE FASHION (ONLINE FASHION RETAIL) <i>#1 social commerce fashion app selling made-to-measure designer apparel & accessories</i> <i>Digital Marketing & Social Media Specialist</i> • Orchestrated marketing campaigns—photoshoots, promos, and radio ads—to boost brand reach • Partnered with global influencers to expand audience and optimize campaigns through data analysis	BEIRUT, LEBANON OCT. 2021 – APR. 2022
SOHATI CARE (ONLINE PARAPHARMACY) <i>E-commerce platform offering a range of dermo-cosmetic, personal care, beauty and wellness products</i> <i>Digital Marketing & Social Media Specialist</i> • Oversaw SohatiCare's Lebanon and Jordan pages, growing followers by 50,000 and managing 300+ content creators • Analyzed results of campaigns and competitor activities, refining marketing strategies for optimized performance • Managed collaborations with luxury spas and SohatiDoc, increasing business partnerships for mutual growth	BEIRUT, LEBANON JUL. 2020 – SEP. 2021

LANGUAGES

English (fluent); French (bilingual); Arabic (native); Spanish (conversational)

ADDITIONAL

- Tech stack: Python (incl. pandas), SQL, Tableau, etc.
- Excel Modelling (Open Solver, Palisade's @RISK, Monte Carlo simulations, etc.)
- Advanced Shopify user (Led 5 marketing campaigns for Black Friday, Christmas, L'Oréal moments, etc.)
- Meta Advertising incl. dashboard design, campaign analysis, competitor monitoring