

# Nadim Bou Khalil

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## Contact Information

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## Professional Summary

Computer Science graduate with a GPA of 3.83, experienced in web development, backend engineering, and software design. Knowledge in C#, Python, Java, PHP, JavaScript, and SQL. Worked on several projects, including house maintenance website, COVID-19 data platform, and restaurant management system. Present experience as a sales supervisor developing leadership, time management, team coordination, problem-solving, communication, and customer relations skills.

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## Education

### Bachelor of Science - IT & Computer Science

**Arab Open University, Beirut**

*(Oct 2021 - Jul 2024)*

### Bachelor Degree- Civil Engineering

**ISAE -CNAM LIBAN, Beirut**

*(Oct 2012 - Jun 2017)*

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## Projects

### 1. Web Application 'House Maintenance'

- Developed a full-stack web application for house maintenance services.
- Designed the frontend using HTML, CSS, Bootstrap, and JavaScript.
- Built the backend with SQL and PHP to handle service requests and user authentication

### 2. Ministry of Health's Corona Platform

- Created a Java-based backend for a platform tracking COVID-19 data.
- Developed a simple frontend for user interaction and data visualization.

### 3. Software Engineering Project

- Designed a restaurant management system using UML diagrams and engineering principles.
- Focused on system architecture and workflow optimization.
- Developed structured documentation and software design specifications.

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## Competencies

- **Programming Languages:** C#, Python, Java, PHP, JavaScript, SQL
- **Web Development:** HTML, CSS, bootstrap
- **Others:** Microsoft Office (Word, Excel, PowerPoint), AutoCAD
- **Skills:** Adaptability, Attentive, communication, creativity, problem solving, team work, time management.

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## Work Experience

### Direct Sales Supervisor

**Sodetel Company, Beirut**

*(2019 – Present)*

- Leading a team of sales representatives, improving performance through coaching and motivation
- Developing strong communication and negotiation skills while selling fiber optic services
- Managing customer interactions, ensuring satisfaction and handling transactions accurately

### IT Systems & Electrical Engineering

**EAN, Beirut**

*(2016 - 2019)*

- Design and installation of lighting pixel control systems.
- Electrical installation for buildings
- Low voltage systems and video phone installation
- IT systems maintenance (servers, desktop, laptops, printers)

### Entrepreneur

**S.A café, Ashrafieh**

*(2015 - 2019)*

- Basic duties of a café owner

### **Sales representative**

**ABC - Toys Department, Achrafieh**

*(2012 - 2015)*

- Responsible on presenting all kind of products available to incoming customers
  - closing deals with clients
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### **Certifications**

- First Aid Training – *Lebanese Red Cross*
- Leadership, time management, project management
- Civil Defense Training – *Lebanese Civil Defense*
- Emotional Intelligence – *AOU*
- Aptis Test – *British Council (2023)*
- Ecology, sustainable development training–*EDF*

### **Languages**

English – French - Arabic