

# Jean Marc Trad

JUNIOR IT

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## Experience

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**Potech | SOC T1 Analyst Intern**

**Jun 2024 - Aug 2024**

- Monitored and analyzed security alerts to identify and respond to potential threats.
- Assisted in incident response and escalated unresolved issues to Tier 2 support.
- Used various tools for threat investigation and remote system management.
- Prepared detailed reports for clients and maintained effective communication with the team.

## Education

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**Holy Spirit University of Kaslik, BS in Information Technology**

**2022-2025**

- Relevant Skills:
  - Programming Languages: Proficient in Java, C++ and JS.
  - Database Management: Skilled in designing, managing, and querying databases.
  - Networking and Hardware: Understanding of computer hardware, network configurations, and system maintenance.
  - Web Development: Experience building responsive websites using HTML, CSS and JS.
  - Android development: Familiar with developing Android applications, including UI design and functionality implementation using Java and XML.

## Certifications

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- Ethical Hacking Essentials (EHE) – EC Council.
- Penetration Testing, Threat Hunting, and Cryptography – IBM
- Intro to python for Cybersecurity – InfoSec
- Intro to Cybersecurity – Cisco

## Skills & abilities

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- Problem-Solving.
- Cybersecurity Awareness.
- Hardware Maintenance and troubleshooting.
- Adaptability.
- Time Management.