

Moataz Obeid Charrouf

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OBJECTIVE

Graduate of Engineering in Information Technology and certified in Cisco Microsystems. I am looking to build a career managing the systems and networks. I am confident my technical and fundamental competencies combined with the ideal attributes: Analytical, Critical Thinker, Team Oriented, and Excellent Communicator are a perfect fit for your company.

EXPERIENCE

IT Administrator at Al-Fayhaa association (October 2021-Till now):

- Computer and printer maintenance software, hardware
- Install and configure PBX Grandstream IP Phone
- Install and configure fingerprint machine
- Network administrator using Mikrotik Materials(Router,Access Point)
- Configure VPN connection Through L2TP Protocol with Real IP
- Administration on windows server 2016(Active Directory...)
- Install and configure Synology NAS (Network access storage)
- Solve emergency problem that employees encounter during daily work
- Microsoft Office 365 administration

IT support working at Shekka computers and electronics (May 2021-October 2021):

- Maintenance computers and printers software and hardware
- Troubleshooting, monitoring local network and printers
- going to the field and solving problem
- configure CCTV camera
- Sales: laptop, desktop and peripheral (printers, mouse, keyboard...)
- Accounting

Google IT support Professional Certificate Offered through Coursera

<https://coursera.org/verify/professional-cert/ABR9Y5UUMMCT>

Mikrotik Certification (August 2021):

- **MTCNA** (MikroTik Certified Network Associate)
- **MTCUME** (MikroTik Certified User Management Engineer)

Ogero training (July 2019):

- **Telecommunications platform:** description PSTN (public switched telephone network)
- **Fixed LTE (Long Term Evolution) and IMS (IP Multimedia Subsystem)**
- **Transmission Network:** Description ALCATEL PDH (Microwave) and SDH (Optical Network) transmission networks topology in North Lebanon. Links testing, using measurement tools (Power meter, reception optical power meter and OTDR) transmission Drawings reading.
- **Access Network:** Main Distribution Frame (**MDF**) surveying, description of the access network of local loops topologies, Site visits including copper cable testing and splicing, **FTTH** and **FTTC** site visits including fiber optic cable testing and splicing.

(April 2016)

- **CCNA EXPLORATION:** Routing Protocols and Concepts – CISCO NETWORK
- **IT ESSENTIAL:** maintenance computer and software – at Azem Institute

EDUCATION

- **Bachelor Engineering degree in electronics and telecommunication University of Technology and Applied Sciences Libano-Française (ULF)- (*November 2020*)**
- **Bachelor degree in Telecommunication and Computer Systems University of Technology and Applied Sciences Libano-Française (ULF)-(*June 2017*)**
- **Superior Technician (TS) Diploma in networking and systems Tripoli Technical Institute (*June 2015*)**
- **Baccalaureate in General sciences, George-Sarraff high school-(*June 2013*)**

SKILLS

Microsoft Excel, PowerPoint & Microsoft Word, packet tracer, matlab, Winbox, Aomei Backupper ,arduino...

Languages

Native Arabic, Good knowledge of written and spoken English and French.