

Alex Maaz - Curriculum Vitae

Personal Information

Alex Maaz

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Objective

A motivated Computer Science student with hands-on experience in customer service, IT support, and programming. Seeking a position that allows me to leverage my problem-solving skills, technical knowledge, and passion for technology to contribute to a dynamic team.

Education

Bachelor of Computer Science - Arab Open University (AOU), Antelias

Expected Graduation: 2024

Work Experience

Crew Member - McDonald's

July 2023 - Present

- Provided excellent customer service in a fast-paced environment
- Handled cashiering, barista duties, and customer orders
- Managed customer queries, ensuring satisfaction and resolving complaints
- Supported team collaboration and maintained store cleanliness

Skills

- Proficient in Windows, Android, and Linux systems
- Knowledge of Java and Python

- HTML, CSS, JavaScript (basic)
- IT and network support
- Familiarity with database management and troubleshooting
- Excellent communication skills in English, French, and Arabic
- Strong problem-solving ability
- Adaptability and quick learning
- Time management and multitasking
- Team collaboration and leadership potential

Languages

- English - Fluent
- French - Fluent
- Arabic - Native