

Hassan Zaiter

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PROFESSIONAL SUMMARY

As a skilled and experienced computer technician with over 11 years of experience in the industry, I am confident in my ability to troubleshoot and repair a wide range of computer hardware and software issues. I have a strong understanding of computer systems and networking, and I am proficient in using diagnostic tools and software to identify and resolve technical problems. In my programming experience, I have worked on projects using languages such as VB.NET and Python, and I am eager to continue developing my skills in this field.

In addition to my technical skills, I am highly organized and detail-oriented, and I excel at working under pressure and meeting tight deadlines.

Hands-on experience with Microsoft Dynamics 365, specifically in the following modules:

Finance, including:

Lebanese University, Beirut, Lebanon

Sep 2005 - Jun 2009

Bachelor's degree in computer science

- Accounts Payable

Houssein Nasser High School, Beirut, Lebanon

Sep 2004 – Jun 2005

Lebanese Baccalaureate Part II in Mathematics

- Reporting

EXPERIENCE

Glassine Industries, Beirut, Lebanon

2013 – 2025

Computer Technician

- Troubleshooting and repairing hardware and software issues on a variety of computer systems, including desktops, laptops, servers, and mobile devices.
- In charge of the LAN / WAN and Ipsec Tunnel.
- Deployed users mobility via ZeroTrust and SSL VPN.
- Check and perform regular backups.
- Fortigate Firewall
- Installing and configuring operating systems, software (Autodesk softwares, Adobe softwares...), and hardware on new and existing computer systems.
- Upgrading and maintaining computer systems and devices to ensure optimal performance.
- Providing technical support and assistance to users both in person and over the phone.
- Collaborating with other IT professionals to resolve complex technical issues.
- Maintaining an inventory of computer parts and supplies.
- Maintaining accurate documentation of repair and maintenance activities.

Brands For Less, Beirut, Lebanon

2010 – 2013

Cashier

- Greeting customers and answering their questions
- Accepting payment, including cash, credit, and debit cards.
- Providing change and issuing receipts.
- Providing excellent customer service and building positive relationships with customers.

IT House Solutions, Beirut, Lebanon

2009 – 2010

Computer Programmer

- Worked on programming software for an inventory management system using VB.NET.
- Implemented new features and functionality to existing applications
- Utilized database systems such as SQL to store and retrieve data

Projects:

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- Developed a predictive market analysis tool using Python and machine learning techniques 2022
 - Coding a software called SOLO using VB.NET and SQL; it is an inventory management system. 2009

SUMMARY SKILLS

Programming Languages: Python, VB.NET, C++, PHP, HTML, Javascript

Database Systems: Microsoft SQL Server, MySQL

Skills: Windows Server 2022 Server Active Directory

Languages: Native proficiency in Arabic, English intermediate.

Strong problem-solving and communication skills

Ability to work independently and as part of a team