

# Marwan Mansour

Beirut, Lebanon

Tel: +961 3 195 781

E-mail: [marwanpro@gmail.com](mailto:marwanpro@gmail.com)

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## Education

- EMBA - Executive MBA , (On Hold), ESSEC University in Paris, France, [www.essec.fr](http://www.essec.fr)  
[www.essec-mannheim.com](http://www.essec-mannheim.com)
- Bachelor of Science in Computer Science, (**C & E American University**)

## Certifications

- Google Cloud Platform (GCP) Fundamentals Core Infrastructure, **Google Cloud**.
- Blockchain and Distributed Ledger Technologies, **USJ (ESIB)**.
- SQL Course, Certificate of Achievement (**bmbmart**)
- Google BI (Looker) Sales Verification Program (**Looker**, **Google Business Intelligence**), [www.looker.com](http://www.looker.com)
- Executive Education Short Program, (**HEC Paris**), [www.hec.fr](http://www.hec.fr)
- Agile Project Management, Beirut, (**AMIDEAST**)
- Project Management in Primavera P6 certification, (**CMCS Lebanon**)
- Leadership Development Program, Customer Satisfaction Project, (**INSEAD**)
- Project Management Professional **PMP**, (Preparation course), (**AMIDEAST**), Eligibility ID# 6150707E1
- **Huawei** Certified DataCom Engineer, (**Huawei Training Center in Egypt**)
- Microsoft Certified Systems Engineer Achievement (**MCSE**) (Courses Only), (**New Horizons**)

## Skills

- Project management Implementation Activities: Contract Administration, Resource Mobilization , Resource Release, Kick Off Meeting, Project Plan, Reports (Communication, Status, Financials, Steering Committee, Risk), System Installation (Servers Environments (Development, QA, Training, Prepared, Production)), Scope of Work, Analysis (Gap), Development (JAVA, .NET Core, PHP, Angular), Mobility (iOS, Android), Deployment, Integration, Unit Testing, QA/QC (Testing (Component, Smoke, Integration, Regression, Sanity, System, Performance)), Training, User Acceptance test, Master Data, Migration, Go Live, Support.
- Project management tools: Primavera, MS Project, JIRA, GitHub, GitLab, TFS.
- Methodologies: Agile, Oracle OUM, SAP ASAP, ISTQB, TOGAF.
- Technologies: Oracle (Middleware, BI), SAP (ERP (ECC), BPC), IBM (FileNet, CMS), Microsoft (ERP, CRM, Azure Cloud, MS SharePoint), Google Cloud GCP, VMware.
- Database: Oracle, Sybase, SQL.
- Operating system: UNIX, LINUX, Windows Server.
- Hardware: Oracle, IBM, HP, CISCO, Huawei.
- Industries Business Sectors: IT, Telecom, Banking, Government, Retail, Insurance, Education, Oil & Gas, Construction.
- Product Management and Entrepreneurship activities: initiate and help to generate new products, startups companies, and efficient participant in all projects activities until accomplishment. Product Software Development lifecycle main activities : Planning, Analysis, Design, Development, Integration & Testing, Deployment, Maintenance.

## Work Experience

- **July 2023 – Present : Company: AM Bank** [www.ambank.com](http://www.ambank.com)  
**Project Manager | Consultant – Lebanon**  
Main role was to handle the daily activities that belong to the projects.

➤ **February 2023 – August 2024 : Company: Axxis Systems [www.axxis-systems.com](http://www.axxis-systems.com)**

**Project Manager – Lebanon**

Main role was to handle the daily activities that belong to the project progress. Implementation of the new Insurance ERP replacing the legacy system.

➤ **October 2021 – February 2023 : Company: Exceed [www.exceedgulf.com](http://www.exceedgulf.com)**

**Program Manager – Lebanon**

Main role was to handle the activities that belong to the project progress in all phases.

Activities were but not limited to the following: Projects in KSA, Bahrain, Oman and UAE (Oracle , SAP, MS Dynamics 365 Business Central, MS Power BI, MS Sharepoint, web & mobile development, Security & Monitoring Application).

- Ministry of Education - UAE
- Ministry of National Guard Health Affairs – Saudi Arabia
- Ministry of Commerce – Saudi Arabia
- Ministry of Health (PWC Project) – Saudi Arabia
- Ministry of Youth and Sports Affairs – Bahrain
- Ministry of Culture, Sports and Youth – Oman
- Oman Public Prosecution – Oman
- National Records & Archives Authority - Oman
- Nesma – Saudi Arabia
- Saudi Reinsurance Company – Saudi Arabia
- Royal Commission for Riyadh City – Saudi Arabia
- Salin Water Conversion Corporation – Saudi Arabia
- Fakeeh Care – Saudi Arabia
- Tatweer – Bahrain
- Kuwait Finance House - Bahrain
- Credit Oman – Oman
- Oman Housing Bank – Oman

➤ **November 2020 – October 2021 : Company: iSolutions (Google Partner) [www.ismena.com](http://www.ismena.com)**

**Project Manager | PMO – Lebanon**

Main role was to handle the activities that belong to the project progress in all phases.

Activities were but not limited to the following:

- Muvi Cinemas – Saudi Arabia: The project main scope was to deliver the Google business intelligence application (Looker), the purpose was to design and develop multiple dashboards needed from the CIO/DCEO based on the KPIs list set by the internal team of Muvi Cinemas Committee.
- Reseller PO App – Internal Project: The project main scope was to arrange and organize all GSuite or Google Workspace (GWS) Purchase Orders POs, to keep the communication between sales and finance more efficient and monitored daily with high control with all activities.

➤ **January 2019 – October 2019 : Company: VIP Rescue & Technology sarl**

<https://viprescue.me>, [www.technologysarl.com](http://www.technologysarl.com)

**Project Manager | PMO – Lebanon**

Main role consisted or managing all related work of PMO to the company subsidiary company or department. Activities were but not limited to the following:

- Setting all standards for PMO Processes and actions.
- Use the PMO framework for portfolio management and program management in order to meet the company objectives.

- Creating all documents that are related to statuses, strategic planning during all steering committee meetings.
- Managing the Deploying and implementing the processes for the departments (Finance, HR, Procurement, Sales,...).
- Managing and controlling all risks assessment and improvements actions.
- Manage all areas of resources management in multiple projects and writes a strategy for sharing activities across multiple countries and projects at the same time.
- Handling the cost control and improvement actions for banks clients and clients many department to reduce expenses and get extra profits.
- Generating and controlling reporting tools and techniques for daily, weekly and monthly following up the projects combined together as 1 or multiple programs.
- Provide an enterprise project management tools (EPM is one of them) for managing all projects.
- Steering committee member and providing assessment for statuses, improvement actions and processes during all the board meetings.
- Writing all templates documents to be used for all project managers.
- Gather lessons learned & make them available to other projects.
- Generate a Centralized repository and management of shared project documentation.

➤ **August 2015 – May 2018 : Company: EBLA Computer Consultancy [www.eblacorp.com](http://www.eblacorp.com)  
Senior Project Manager | PMO – Kuwait & Qatar**

Manage and maintain the projects implementation from the kick off till the go live. Main project's achievements were the following (IBM FileNet / CMS & MS SharePoint):

- Council of Ministers - Qatar
- Ministry of Transport and Communication - Qatar
- Ministry of Education and Higher Education – Qatar
- Ministry of Economy and Commerce - Qatar
- Ministry of Development planning and Statistics – Qatar
- Ministry of Health - Kuwait
- Qatar Museum Authority - Qatar
- Ooredoo - Qatar
- Family Consulting Center (Wifaq) - Qatar
- Qatar Cultural and Heritage Events Center - Qatar
- National Human Rights Committee - Qatar
- Qatar Social Work - Qatar
- Central Agency for Information Technology - Kuwait
- Libyan Investment Authority – Libya
- Internal Projects for EBLA, projects were but not limited to Microsoft Enterprise Project Management (EPM) , Microsoft Dynamics Customer Relationship Management (CRM), Human Resource Management (HR System).

***Summary of Main Roles & Responsibilities attained***

- Manage and handle all the project financial activities (AR/AP).
- Ensure efficient use of resources to meet project requirements.
- Facilitate communication as appropriate to all involved and "manage" the stakeholders.
- Track and report progress; including realistic forecasts of final target positions.
- Document all obstacles, delays, and claims.
- Handles communication with the customer.
- Make sure the project stays within its boundaries, and manage customer's expectations
- Set the goals and objectives with the team prior to start a project and ensuring they meet these goals.
- Close all project documentation and archive appropriate records.
- Document lessons learnt for each project and utilize these lessons in new projects.

- Deployment and implementation of correspondence management system CMS & IBM FileNet / CS Desktop upgrade, and MS SharePoint.
- Deployment using Azure Cloud.
- Continuing project activity for CMS rollout as G2G (government to government, in MOTC Cloud) for all ministries in Qatar (49 Ministry).
- Scope of work for all the Schools in Qatar (201 school) for using CMS in Qatar with the coordination of MEHE.

➤ **December 2011 – May 2014 : Company: Saudi Company for Hardware - SACO**  
[www.saco-ksa.com](http://www.saco-ksa.com)  
**Project Manager – Saudi Arabia**

SAP IS Retail (ISR), ECC system Project Implementation, main modules: FICO, MM, SD, WM, CRM, PI HCM,....

- Manage all the project activities & Communication from the kick off till the go live and post go live phases.
- Help the management for the technology selection which is **SAP** [www.sap.com](http://www.sap.com).
- Prepare the total cost of ownership (TCO) for the IT services and Projects.
- Study and organize all the needed requirements for the project.
- Write and create a specific strategy plan that will match the vision of the management.
- Empower and enhance the projects added value with a third party tools or application whether if it is HW/SW or other.
- Assessment for the tenders and bids in order to select the company who will do the implementation for the project. **TATA** [www.tcs.com](http://www.tcs.com) was selected as the implementer.
- Weekly, monthly reports and charts preparation updates about all plans.
- Handle the communication and the reports delivered to the consulting company which is **Ernst & Young** in Riyadh, [www.ey.com](http://www.ey.com)

## Languages

Trilingual English, French, Arabic.

## Activities

Tennis & BasketBall.