

Mohammed Ali Hammoud

Beirut, Lebanon (961) 71272861

[Email](#) | [LinkedIn profile](#)

Experienced Senior E-commerce Specialist with hands-on experience in website operations and customer activation at CMA CGM. Currently pursuing a Diploma in Artificial Intelligence & Data Science to expand technical skills and apply AI solutions across various business sectors. Seeking to leverage my MBA in Management Information Systems and foundational project management knowledge to contribute to business growth, optimize operations, and explore innovative solutions in diverse industries including tech, marketing, and business development.

Professional Experience

-Senior E-commerce CMA CGM April 2022-present

- Experienced in managing and updating content on Drupal, ensuring 100% accuracy in all updates.
- Handled 80% of content uploads and modifications on Drupal, improving workflow efficiency
- Collaborated with developers to enhance site functionality, optimizing content processes.
- Activate the required package for the customer registering in the line's website.

-Internship IT support Makhzoumi foundation -2022

- Set up new users' accounts and profiles and dealt with password issues.
- Installed and configured computer hardware operating systems and applications.
- Monitored and maintained computer systems and networks.
- Troubleshoot system and network problems, diagnosing and solving hardware or software faults.

-Shift supervisor Starbucks May 2017-April 2022

- Managed daily schedules, employee shifts, and time-off requests.
- Assigned duties to employees and oversee their progress.
- Ensured that daily sales/production goals are met.
- Trained and integrated new workers.

Education

American University of Beirut (AUB)

Artificial Intelligence & Data Science 2024-current

Lebanese International University (LIU)

Master of Business Administration (MBA) in Management Information System 2019- 2024

Lebanese International University (LIU)

Bachelor of Science in Business Administration BSBA Management Information System 2014-2018

Certificates

- **Google Ads Search Certification**
Google Digital Academy Skill shop | 2025
- **Google analytics certification**
Google Digital Academy Skill Shop | 2024
- **Professional in Business Analysis certificate**
Lebanese American University LAU | 2023
- **Project Management Professional (Workshop)**
Formatech Learning Centre | 2019

Technical skills

- **Programming**
python, JavaScript, CSS, Bootstrap 5.
- **Machine Learning & Deep Learning:**
Supervised learning, Unsupervised learning, CNN, RNN, LSTM.
- **Framework and Tools**
TensorFlow, Keras .

Skills and Qualification

- Highly organized and efficient.
- Proven leadership skills and ability to motivate.
- Critical thinking and problem solving.
- Professionalism and strong work ethic.
- Bilingual: Fluent in Arabic and English.