Ahmad Kadi

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Quality Assurance Engineer

Performance Optimization | Test Planning & Execution| Stakeholder Communication

Detail-oriented and proactive Quality Assurance Engineer with hands-on experience in leading QA processes across Android, iOS, and web applications. Proven track record in test planning, regression testing, performance optimization, and basic security assessments. Adept at collaborating with cross-functional teams, managing projects, and stepping into leadership roles to ensure seamless product delivery. Experienced in Agile/Scrum environments with tools like Jira, TestRail, BrowserStack, Swagger, Figma, and FigJam. Open to QA, junior project management, and hybrid roles in dynamic, fast-paced settings.

WORK EXPERIENCE

Ideatolife - *Beirut, Lebanon*   04/2024 - PRESENT

Quality Assurance Engineer

Managed QA processes for multiple projects, ensuring consistent quality and timely issue resolution.
- Led scrums and project coordination during PM's absence, ensuring team alignment.
- Tested AI models for accuracy and performance, ensuring reliable outputs across projects.
- Increased regression test coverage by 30% through detailed test runs and plans.
- Reduced post-release defects by 25% with early detection in user flow reviews.
- Improved API performance by 20% through manual testing and developer collaboration.

Royal Aircraft Maintenance Company - *Beirut, Lebanon*   04/2023 - 04/2024

Technical Sales Engineer

Managed client accounts and sales pipelines, ensuring timely order processing and customer satisfaction.
- Conducted financial assessments and credit decisions, improving customer retention by 15%.
- Managed client orders through CRM systems, ensuring 98% accuracy and on-time delivery.
- Processed 50+ POs and SOs monthly, contributing to a 10% increase in sales revenue.
- Exceeded sales targets by 20%, consistently meeting KPIs in a competitive market.

Bearsight - *Ontario, Canada (Remote)*   03/2022 - PRESENT

Quality Assurance Engineer

Managed QA for data visualizations, ensuring accurate and seamless integration of data.
- Optimized data visualizations, resolving display issues and enhancing user experience.
- Tested Klipfolio integrations, ensuring seamless data flow and accurate reporting.
- Ensured accuracy of Klipfolio dashboards, validating data from multiple sources.

EDUCATION

American University of Science and Technology - *Beirut, Lebanon*

Bachelor of Science: Computer Science (Honor List) – 07/2020

PROFESSIONAL SKILLS

- **Core Skills:** Test Planning, Cross-functional Collaboration, Bug Detection & Resolution, Regression & Performance Testing, Data Validation & Integrity.
- **Process:** Agile Methodologies, Scrum, Test Case Development, Bug Tracking, Test Documentation.
- **Communication:** Stakeholder Engagement, Status Reporting, Cross-functional Collaboration, Team Coordination.
- **Continuous Improvement:** Process Optimization, Root Cause Analysis, Test Efficiency Enhancement, Quality Control.

PROJECTS

- **Spatial Interior Design (Lead Quality Assurance Engineer)**

Main QA for an AI-driven platform that matches homeowners with interior designers. Focused on defect detection during system and user flow reviews, ensuring functionality met requirements. Took over as PM after the previous PM's departure, managing project coordination and team alignment while continuing QA responsibilities.

- **Pathguide (Lead Quality Assurance Engineer)**

Main QA for an AI-powered parenting app that allows parents to journal and ask questions about their children. Ensured AI-generated responses were accurate, contextually relevant, and aligned with user needs. Conducted rigorous testing to validate AI functionality, ensuring seamless integration with user inputs. Collaborated closely with the development team to optimize AI performance and enhance the overall user experience.

- **GoTrackr (Lead Quality Assurance Engineer)**

Designed comprehensive test cases for the GoTrackr platform, ensuring full test coverage and smooth performance. Utilized Jira for defect tracking, collaborating closely with developers to address issues and propose product enhancements.

- **Kulud (Support Quality Assurance Engineer)**:

Focused on regression testing for key features in the Kulud ePharmacy app. Worked alongside the QA lead to identify defects, document issues in Jira, and follow up on resolutions to ensure a stable and ready-to-release product.

TOOLS

- JIRA, Slack, Teams, Figma, Trello, BrowserStack, TestRail, Draw.io, Klipfolio

LANGUAGE COMPETENCIES

- Arabic: native language
- English: fluent (speaking, reading, writing)
- German: basic (speaking, reading, writing)

PREVIOUS EXPERIENCE

Makhzoumi Foundation (UNHCR Funded Projects) – *Beirut, Lebanon*   09/2020 - 02/2022
- Improved project monitoring by ensuring data accuracy and driving continuous evaluation.
- Developed monitoring tools, increasing tracking efficiency by 30% and providing insights.