MOHAMAD FOUAD AL SHAMI

IT SUPPORT ENGINEER

mohamadfouadalshami@gmail.com - +961 76 086115 - LinkedIn -Beirut, Lebanon

---

Education

Bachelor's Degree in Computer Science - *Lebanese International University, Beirut* **Oct 2020 – Feb 2025**

Courses: Database Design, Software Engineering, Computer Networks, Cybersecurity, AI and Machine Learning.

Projects: Notes Application (Flutter), Electronics store Website (HTML, CSS, JS, PHP, AJAX), Mobile store Website (HTML, CSS, JS), Courses Website (HTML, CSS, JS, PHP, AJAX)

Certificates, Courses &Trainings

Cisco Networking Academy

- CCNAv7: Introduction to Networks	**06 Mar 2024**
- IT Essentials: PC Hardware and Software	**31 Aug 2024**

Kubicle

- Diploma of Completion:13 Courses in Subjects: Power BI, PowerPoint, Data Literacy, Excel	**6 Mar 2024**
- Introduction to Visualizations/ Building Your First Dashboard in Power BI Courses	**Mar 2024**
- Charts in Depth/Data Manipulation and Formatting/Text, Time, and Dates/Formulas and Functions in Excel	**Feb 2024**
- Chart Selection, Fundamentals, Presentation Design and Visuals in PowerPoint Courses	**Feb 2024**
- Introduction to Data and Databases, Thinking and Communicating with Data in Data Literacy Courses	**Feb 2024**

Udemy

-Completed 8 hours of "Python Beginner to Expert" Course	**26 Jan 202**

Skills

Tools: Git/ Git Hub, Arduino, Android studio

Programming Languages : Python , Java , SQL , C# ,C++, HTML

Technical Skills: Troubleshooting hardware/software issues, Technical Support, Remote desktop support, Operating system support, IT networking , Support Specialized in Cisco Network

Work Experience

Freelancer WordPress Developer **Nov 2021-Nov 2022**

- Undertook a project to create a website featuring currency converter functionality and real-time stock market data display.
- Managed all aspects of development, including plugin integration, theme customization, and coding custom shortcodes for dashboard use.
- Developed extensive expertise in Google AdSense implementation, optimization, and debugging within WordPress themes and using Elementor.
- Successfully launched "2adeh.com" which included design work, logo creation, and overall website development.

Projects:

- -**Notes Application** (Flutter) – (LIU) **20 Dec 2023 – 2 Jan 2024**
- Developed a note app that connected to database that saves your work by your account
- Tools & Languages: Android studio, Flutter, MySQL and SQL.
- GitHub
- - **Unit Converter Project** (Flutter) – (LIU) **3 Nov 2023 – 27 Nov 2023**
- Developed a unit converter project that convert unit and offline app.
- Tools & Languages: Android studio and Flutter.
- GitHub
- -**Mobile store Website** (HTML, CSS, JS)
  -**Courses Website** (HTML, CSS, JS, PHP, AJAX)

Volunteer Experience

Board Member -*Tech Trendy, Beirut* **Oct 2023-Present**

- Provided remote desktop support to team members and students
- Assisted students in software installations, setup and troubleshooting

Languages:

Arabic: Native	English: Fluent	Spanish: Beginner