

Louai Alarab

Quality Assurance Engineer

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Profile

Quality Assurance Engineer with over 3 years of experience in manual and API testing. Managed the full QA cycle independently in a product driven, fast moving environment. Strong background in test planning, API validation, and issue tracking using Postman, Swagger, Azure DevOps. Currently expanding automation skills with Javascript, Cucmber, Playwright & Selenium.

Professional Experience

Quality Assurance Engineer Suyool, Elbarid group

2024/06 – 2025/06 | Furn Chebak, Beirut

- Served as the sole QA tester responsible for end to end quality assurance across web and mobile platforms.
- Conducted the testing of the Suyool app on different environment and versions of iOS/Android devices and browsers like Opera/Chrome, identifying platform specific issues and ensuring uniform performance across environments. Conducted API testing using Postman & swagger, and integrated Newman.
- Performed grey-box testing to evaluate both the functionality and internal logic of the Suyool mobile application, ensuring thorough assessment of the system's overall behavior and performance.
- Collaborated closely with developers, product manager, and team leaders to define testing requirements, identify the issues, and prioritize testing efforts aligned with business goals.
- Contributed to the Azure DevOps process by supporting the integration and deployment pipeline, including reporting bugs in Azure Boards, tracking test results, and ensuring quality standards were met both before and after feature releases.
- Taught the Support and Sales team on the project workflow by simplifying the process into clear, non-technical terms, ensuring they understood the key stages, the process how it works, and roles involved in delivering the project. Documented workflow processes on the internal wiki to improve team knowledge.
- Designed, executed, and maintained test cases aligned with sprint releases and product goals.

Quality Assurance Engineer, Freelance

2023/09 – 2024/04 | Remotely

- Managed quality assurance for several websites with a focus on STLC and SDLC processes.
- Performed API testing using tools such as Postman.
- Improved the efficiency of acceptance testing process by 15% through the implementation of agile methodologies.
- Worked on 50+ different acceptance testing scenarios using google sheets.
- Performed testing across various environments, including multiple mobile platforms (iOS and Android), browsers (Chrome, Opera), to ensure the project's quality, functionality, and cross-platform compatibility.

Assistant Manager The Food Gallery by Faqra Catering

2023/08 – 2024/03 | BDD, Beirut

- Assisted the manager in organizing, planning and implementing strategy
- Coordinated daily customer service operations (sales processes, and payment)

- Communicated with customers and evaluated their needs
- Organized and implemented strategy to improve customer service operations, resulting in a 20% increase in customer satisfaction

Education

Beirut Arab University
Bachelor Degree in Management Information System

2019/09 – 2022/07 | Beirut, Lebanon

Certificates

- Quality Assurance Engineer, Techlarious
- Recommendation as HR, IRADA KHOUBOURAT
- Quality Assurance Engineer, Udemy

Skills

- Manual Testing
- Team work & Critical thinking
- SDLC & STLC
- JIRA, Azure Dev. OPS
- SQL
- Cucumber BDD
- Time management
- API Testing
- Javascript
- Performance Testing

Languages

- English
- Arabic
- Spanish