Houssein Mouhamad Assaf

Lebanon | assaf.hussein914@gmail.com | +961 76 065 993 / 81 474 69

Professional Summary

IT professional with over 5 years of hands-on experience in computer hardware maintenance, software troubleshooting, and IT support. Specialized in diagnosing and repairing desktops, laptops, and network issues. Skilled in configuring MikroTik routers, setting up LANs, and multimedia editing (Photoshop & Adobe Premiere). Strong background in customer service, accounting support, and collaborative work environments.

Work Experience

Freelance IT Technician – Lebanon | Jan 2018 – Jan 2022

- Provided hardware repair and software troubleshooting for personal and small business clients.

- Installed and configured operating systems, drivers, and productivity tools.

- Advised clients on hardware upgrades and performed system optimizations.

- Maintained strong client relationships through efficient and reliable service.

IT Technician & Network Support – Netbro – Lebanon | Jan 2022 – Jan 2023

- Delivered technical support for internet services and configured MikroTik routers.

- Diagnosed and repaired hardware/software issues across desktops and laptops.

- Assisted in small-scale accounting operations and improved internal workflows.

- Participated in office network setup and system installations.

Waiter & Support Staff – Assi River Restaurant – Lebanon | Jun 2021 – Jan 2022

- Provided high-quality customer service in a busy hospitality setting.

- Supported daily operations to ensure smooth service and team coordination.

- Demonstrated multitasking and problem-solving under pressure.

Intern – Automotive Workshop – Private Garage – Lebanon | Summer 2020

- Trained in car mechanics, including diagnostics and basic repairs.

- Developed a foundational understanding of mechanical systems and teamwork.

Education

CIT Institute – Lebanon

Technical Secondary Certificate (TS2) in Mechanics of Cars

Institute of Technical Education – Lebanon

Technical License (LT) in Renewable Energy – 2025

Final Grade: 12.9 / 20 – Passed

Skills

- PC Hardware Diagnostics & Repair

- Software & OS Installation

- MikroTik Router Configuration

- Network Setup & Maintenance

- Microsoft Office (Word, Excel)

- Adobe Photoshop & Adobe Premiere

- Troubleshooting & Client Support

- Strong Communication & Teamwork

Certifications

Arduino Race Participation (Certified)