Ahmad Rifai

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Objective

Motivated Computer Science student with hands-on experience in technical support, workflow automation, and cybersecurity. Eager to contribute to impactful AI or software engineering projects through a challenging internship in Lebanon.

Education

Global University, Beirut, Lebanon

Bachelor of Science in Computer Science | Expected Graduation: June 2027

GPA: 89/100

Relevant Coursework: Object-Oriented Programming, Computer Architecture, Operating Systems, Computer Systems

Technical Skills

Languages: Java, Python, JavaScript (basic)

Tools: n8n, Git, Odoo ERP, Linux CLI, Visual Studio Code

Concepts: Software Troubleshooting, Workflow Automation, Cybersecurity Fundamentals

Soft Skills: Team Collaboration, Client Communication, Independent Learner, Attention to Detail, Problem Solving, Troubleshooting

Work Experience

Sudo Fix, Beirut, Lebanon

Technical Assistant | Sep 2024 – Dec 2024

- Troubleshot hardware/software issues for dozens of PC users, building diagnostic and repair skills
- Supported technicians and coordinated task management to meet tight deadlines
- Acted as client liaison, translating technical problems and ensuring customer satisfaction
- Logged service tickets and solutions in Odoo for traceability and documentation

Leadership & Campus Involvement

Global University, Beirut, Lebanon

Project Leader & Peer Tutor | Sep 2024 – Apr 2025

- Tutored peers in core CS subjects, helping boost academic performance by up to 80%
- Led two teams in developing operating system-related projects, ensuring timely delivery and quality
- Organized meetings, delegated tasks, and fostered collaboration among team members

Projects

Library Management System

- Built a Java-based desktop application with functionality for managing books, members, and borrow/return logs
- Applied Object-Oriented Programming principles and data structures to simulate a real-world library system

n8n AI Assistant Workflow

- Developed a workflow using n8n that integrates OpenAI, Google Calendar, and email to create an AI-powered assistant
- Automated tasks such as reminders, follow-ups, and email summaries, with user input via webhook triggers

Certifications & Achievements

- Semicolon CTF Finalist – Ranked #32 nationwide in Lebanon (2025)
- Cisco IT Essentials Certificate – Troubleshooting, OS installation, and networking (2025)
- Java Programming Certificate – HackerRank
- AI Engineering Bootcamp Certificate – In Progress (July 2025)

Languages

English (Fluent)

Arabic (Native)

French (Limited Proficiency)