FARAH HAIDOUS

Personal Details

Birth date: 20/10/1995
Nationality: Lebanese
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Skills

- Critical and Design Thinking
- Problem Solving
- Leadership
- Teamwork
- Communication
- Organization
- Creativity
- Research
- Business Development
- Strategy
- Project Management
- Microsoft Office
- Epic Systems
- SPSS

Certificates

- Protection from Sexual Exploitation and Abuse- Connecting Research to Development
- Strategic Thinking- Humanitarian Leadership Academy
- Becoming an Effective Leader- Humanitarian Leadership Academy
- Critical Roles Consultants Play (and the Skills You Need to Fill Them) - LinkedIn Learning
- The Data Science of Healthcare, Medicine, and Public Health- LinkedIn Learning
- Project Management: HealthCare Projects- LinkedIn Learning
- Certificate in Basic Life Support for Healthcare Providers- AUBMC
- Social & Behavioral Research- Basic/Refresher Course- CITI Program
- FOCUS PDCA Certificate- AUBMC

Languages

- Arabic - Native
- English - Fluent
- French – Good

Experience

Public Health and Healthcare Consultant **April 2025- Present**
Freelance- Beirut, Lebanon (Remote & On-site)

- Provide consulting services in health research, systems strengthening, and program design
- Advise NGOs and institutions on project strategy, proposal development, and donor engagement
- Conduct policy reviews, data analysis, and produce technical reports for public health initiatives
- Facilitate capacity-building workshops and support digital health integration

Public Health Research and Program Officer **November 2023-April 2025**
Connecting Research to Development- Beirut, Lebanon

- Coordinate a mixed-methods study assessing maternal and newborn health services in six MENA countries. Responsibilities include research inception, methodology design, data collection tool development, oversight of logistics and coordination among data collectors across all countries, and monitoring of data collection processes to ensure adherence to quality standards and research protocols
- Use analytics software and platforms to design data templates and plan for future analysis, ensuring efficient and accurate data handling.
- Lead analysis and reporting phases to ensure comprehensive evaluation of maternal and newborn health indicators
- Lead strategic business development activities: seek funding, build partnerships, network, and write proposals, with a focus on integrating advanced technology solutions, including AI-driven health data analytics, into healthcare initiatives
- Collaborate on initiatives incorporating AI tools for predictive analytics and diagnostics, enhancing decision-making and operational efficiency in disease surveillance, vaccination, and preventive health initiatives, etc. alongside major donors
- Engage in health advocacy and communication efforts to promote public health initiatives, leveraging innovations like AI to enhance the reach and effectiveness
- Supervise field operations, including setting targets, monitoring teams, ensuring data accuracy, and coordinating logistics
- Manage recruitment, training, and development for fieldworkers, data collectors, and volunteers, fostering a collaborative team environment
- Ensure program quality by overseeing the project cycle, data monitoring, and contributing to data analysis plans and reporting
- Conduct literature reviews, prepare technical reports, and deliver training sessions to support programmatic excellence
- Conducted a national study on non-communicable diseases, focusing on risk assessment through a systematic research framework and advanced analytics: Contributed to survey design, data analysis planning, and interpretation of initial findings. Supported the integration of analytics to identify patterns and trends in disease risk factors

Program Coordinator **June 2023-November 2023**
American University of Beirut/ Scholars in Health Research Program- Beirut, Lebanon

- Managed and oversaw implementation of academic projects, fiscal planning, and educational aspects of the program
- Developed and enforced program policies, procedures, and guidelines
- Drafted reports, presentations, proposals, and formulated Standard Operating Procedures (SOPs)
- Participated in program evaluation, reviewed processes, and supported program growth and development
- Provided academic advising, support, and resources to students for clinical and translational research skills optimization
- Oversaw administrative and financial operations, liaising with funding agencies and NIH for grant renewals
- Managed faculty, student, and stakeholder relations while coordinating educational events
- Developed marketing strategies and program reports to support institutional initiatives

Senior Registered Nurse **June 2016-May 2023**
American University of Beirut Medical Center (AUBMC) - Beirut, Lebanon

- Managed a team of five as the clinical nurse in charge, delegated tasks, resolved issues, and ensured exceptional healthcare delivery
- Conducted patient assessments using appropriate techniques, administered medications, monitored effects, and facilitated discharge planning
- Trained and mentored junior nurses to enhance patient care services
- Assisted in departmental research activities, data collection, and performance monitoring to address practice gaps and set improvement targets
- Represented the unit in quality councils, ensuring compliance with standards and educating staff on improvement plans
- Led a performance improvement project resulting in a 20% increase in patient education performance
- Supported the implementation of EPIC Systems, improving electronic health record (EHR) efficiency
- Assisted in hospital accreditation processes, ensuring compliance with Joint Commission International (JCI) standards
- Served as Pyxis Super-user, disseminating alerts and providing resources for proper usage to reduce errors

Health Management and Policy Intern **January 2020-July 2020**
International Medical Corps- Beirut, Lebanon

- Assisted in project planning, execution, and timely delivery while ensuring documentation accuracy, reducing errors by 5%
- Reviewed and optimized standard operating procedures (SOPs) and contracts to enhance efficiency and mitigate risks
- Evaluated electronic system usage in healthcare facilities to support informed decision-making for adoption
- Prepared funding memorandums and assisted in financial processes to align with organizational goals

Education

Master of Public Health, Health Management and Policy **2020**
American University of Beirut, Faculty of Health Sciences
Average: 86.08/100

Bachelor of Science in Nursing **2016**
American University of Beirut, Hariri School of Nursing
Average: 85.74/100, Honor List, Distinction

Achievements

- UNLEASH Lab 2022 Talent- India: Finalist in SDG3 track for designing a solution to address medication non-compliance among Syrian refugees in Lebanon.
- Research Project – AUBMC: Led a study on the impact of EPIC system on nurses' work experience, from methodology to data analysis and reporting.

Memberships and Trainings

- Memberships: United People Global Champion, Sigma Theta Tau International Honor Society of Nursing
- Trainings: Communication Skills Workshop, Preceptorship Workshop, Teamwork Training, Quality Workshop, Mentorship Workshop