HAROUTIOUN **TOPJIAN**

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I'm a self-motivated and ambitious AI Trainer with strong communication skills, creativity, and a solid work ethic. I thrive in both independent and collaborative environments, and I stay focused under pressure. My background has given me a deep understanding of culture and society, which helps me train AI systems with accuracy, empathy, and real-world context. I'm driven by continuous learning and growth in the field of artificial intelligence.

EXPERIENCE

AUGUST 2025 – PRESENT

IT SUPPORT SPECIALIST AT ASCOMA

At Ascoma, I provide technical support for users' software and hardware issues, ensuring effective communication and assistance for employees both in Lebanon and across international offices.

MAY 2024 – JULY 2025

AI INSTRUCTOR AT ZAKA

At ZAKA, I contribute to content development, mentor learners, and deliver engaging training sessions across a range of AI and data-related topics. These include:

- Introduction to Artificial Intelligence
- The Landscape of AI
- Cybersecurity & Big Data Analytics for Lawyers
- Foundations of Data Science

I specialize in making complex topics understandable and relevant for diverse audiences, including non-technical professionals. Through hands-on sessions and real-world examples, I help learners build confidence and practical skills in AI and data science. My work supports ZAKA's mission to make AI education accessible and impactful across various industries.

EDUCATION

2021 - 2022

MASTER II IN WEB DEVELOPMENT, LEBANESE UNIVERSITY FACULTY OF SCIENCES II- FANAR

2020 - 2021

MASTER I IN COMPUTER SCIENCE, LEBANESE UNIVERSITY FACULTY OF SCIENCES II- FANAR

2017 - 2020

BACHELOR DEGREE IN COMPUTER SCIENCE, LEBANESE UNIVERSITY FACULTY OF SCIENCES

SKILLS

- Verbal and written fluency in English, French, and Arabic.
- Verbal fluency in Armenian.
- Good working knowledge of: MS Word, Excel, PowerPoint, Access.
- Good working knowledge of: Power BI, Tableau.
- Web Development: WordPress

- Web Programming Languages: HTML, CSS, PHP, JavaScript, MySQL, SQL Server.
- Other Programming Languages: Java (spring boot, OOP, APIs), Flutter, Python, Cassandra, MongoDB, C++, C, C#, ASP.NET, R Programming, GitHub, Linux, Cobol.
- Good working knowledge in Machine Learning, Deep Learning, Web mining,AI.

ACTIVITIES

- Chief of Scout from 2008 – Present
- Chairperson of IEEEULFS2 from 2020 – 2021
- Student Representative of IEEE Lebanon Section from 2023-2025
- Student Activities Coordinator of IEEE Lebanon Section from 2025-2027

- CCNA1: Introduction to Networks
- CCNA2: Switching, Routing, and Wireless Essentials
- Data Science Certificate ZAKA (Feb 2024 – Jun 2024)