

# Ali El Hadi Abdallah

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## Professional Summary

Analytical **Forex/CFD Operations Analyst** with experience in trade & cash reconciliations, client lifecycle (onboarding, KYC, deposits, withdrawals), and SLA-driven reporting across MT4/MT5 platforms. Skilled at resolving breaks, optimizing back-office workflows, and supporting compliance, finance, and technology teams. Detail-oriented, organized, and effective under time pressure.

## Core Skills

- Trade & cash reconciliations (daily)
- Deposits/withdrawals processing
- MT4/MT5 user operations
- Excel & Google Sheets (pivot tables, INDEX-MATCH)
- Client onboarding & KYC (PEP/sanctions checks)
- Break investigation & exception reporting
- Management reporting (daily/weekly KPIs, TAT)
- Cross-team liaison (Compliance, Finance, Tech)

## Tools

MT4/MT5 · Back-office/CRM · Microsoft Excel · Google Sheets

## Professional Experience

### Dealing Desk Operator — AX Financial

Mar 2024 – Present

- Monitored order flow, pricing, and exposure on MT5.
- Assisted with end-of-day trade/cash checks, cross-referencing MT5, CRM, and PSP reports.
- Coordinated with Compliance on onboarding/KYC queries (IDs, proof of address, sanctions/PEP).
- Supported deposits & withdrawals verification, ensuring SLA compliance and clear client communication.
- Prepared daily exposure and exceptions reports; contributed to process documentation.

### Self-Employed Forex Trader

2021 – 2024

- Applied technical and fundamental analysis to FX pairs, maintaining disciplined risk controls.
- Kept trade journals and built Excel trackers for P&L, win-rate, and scenario analysis.
- Developed strong data-driven decision-making and operational rigor.

## Education

**Master of Banking & Finance** — Lebanese University, Beirut (2023 – Present)

**Bachelor of Finance & Financial Establishments** — Lebanese University, Beirut (2020 – 2023)

## Certifications

Income Statement & Balance Sheet — PATC, 2023

## Languages

- Arabic: Native
- English: Intermediate
- French: Intermediate