



Nabil Mneimne

Beirut Lebanon

nabil.mneimneh@gmail.com • CELL: 961-3717450



QUALIFICATIONS SUMMARY

23+ years leading IT Program Management and Digital Transformation Offices across government, healthcare, and enterprise sectors in the Middle East. Proven record in establishing PMO governance, managing multi-year transformation strategies, and leading large vendor ecosystems. Certified PMP, TOGAF, ITIL, with experience reporting to C-level and boards on program performance, risks, and delivery outcomes.

PROFESSIONAL EXPERIENCE

Innovista Information Technology, IT Solutions & Cloud Services, UAE (Remote)

SENIOR PROJECT MANAGER | April 2025 - Present

- Program Manager: Digitization Program for the Ministry of Finance of Kuwait.
 - Leading a consortium of 8 companies.
 - Established **program governance office** overseeing workstreams, dependencies, and KPIs.
 - Regularly briefed executive leadership on portfolio performance, risks, and compliance.
 - Implemented hybrid delivery methodologies (agile + waterfall) across consortium partners.
- Project Manager: Integration Project for the Economic Cities and Special Zones Authorities (ECZA) of KSA.
- Project Manager: Hands-on direction of AI-driven digital transformation of Lebanese Municipalities.
- Directed cross-vendor collaboration to ensure seamless delivery, **API alignment, and system interoperability**.

Crayon MEA, IT Solutions & Cloud Services, Middle East (Remote)

SENIOR PROJECT MANAGER | October 2024 – March 2025 (6-Month Contract)

- Service-Based Architecture: Redefining integrations across enterprise management systems.
- Microsoft Fabric & BI: Deployed **AI/ML-ready data architecture** for predictive analytics, dashboards, and simulation models.
- Fleet Planning System: Creating a financial tracking system with Power BI analytics.

Accela, Government e-solutions, Dubai, UAE (Remote)

Accela's core business is the Development and Implementation of Government e-services.

PROJECT MANAGER | December 2020 to February 2024

- Managed data digitization project for the Ministry of Finance, Kuwait (Amlak program).
- Led e-services permitting and licensing project for the Ministry of Environment and Water, KSA.
- Directed e-services licensing and classification project for the Ministry of Education, Egypt.
- PMO Lead for multiple e-services programs across ministries in KSA, Egypt, and Kuwait.
- Designed **governance frameworks, performance dashboards, and reporting standards**.
- Directed program portfolio delivery, ensuring alignment with national digital strategies.

B&I, Applications and Consultancy Services, Beirut, Lebanon

B&I's core business is the AI-Driven Healthcare Benchmarking Platform VAO.

Co-Founder and PRODUCT MANAGER | January 2017 to October 2020

Co-founded **VAO**, a SaaS platform that leveraged **AI-driven benchmarking and predictive analytics** to provide national-level healthcare insights.

- Delivered interoperable patient medical history and provider benchmarking system with embedded AI analytics
- Built and led a cross-functional product team (BA, UX, UI, QA, engineering)
- Drove partnerships with Ministry of Health, navigating regulatory and political challenges
- Positioned VAO as a **venture-scale health analytics platform** targeting national deployment

Implify, Software Development and Services, The Cedars, Lebanon

Implify is the owner of Neumann, an innovative data platform enabling big data analytics, automation, and AI-readiness.

HEAD OF SOLUTIONS | March 2016 to December 2016

- Directed the development of Neumann, a **data platform enabling analytics, automation, and COTS integration**, with multiple vertical deployments.
- Delivery of Customer Experience and Marketing Automation solution for Bank Audi Egypt.
- Delivery of out-of-the-box Customer Experience and Marketing Automation solutions for banks, ready for implementation.
- Delivery of a BI solution benchmarking financial data providers' performance.

HEAD OF BUSINESS ANALYSTS | April 2010 to February 2016

- Managed product roadmaps, configuration, and delivery while supervising solution architects and cross-functional teams.
- Set compliance requirements for a BPMN 2.0 modeler and execution engine.
- Speaker at "The second annual conference" for ITSMf Egypt chapter.
- Delivered CIO dashboard for Audi Bank.
- Prepared all requirements, functional designs, and user stories for different modules: UI designer, workflow modeler & engine, dashboard designer, data modeler, visual query designer, and Report designer.

Engineering Design and Manufacturing, Information Services and Technology, Beirut, Lebanon

EDM is a provider of information services and systems that has four main production lines: Vehicle tracking solutions, IT infrastructure solutions, Power solutions, and Software development solutions.

PROCESS IMPROVEMENT MANAGER | September 2009 to March 2010

- Established **enterprise PMO frameworks** (ISO9001, PMI, ITIL).
- Led a set of workshops with top management to identify and document strategic objectives.
- Led a set of orientation sessions and workshops to build a project management framework for the Software Solution Roll-Out department.
- Introduced requirement management and change management processes.
- Introduced service desk function, and incident & problem management processes.
- Gained ISO9001 accreditation.

MTN GUINEA, Telecom Operator, Conakry, Guinea

APPLICATION SENIOR MANAGER | August 2006 to September 2008

- Set up the entire Applications Department, owning platform maintenance, testing, and IT service management.

NGEN TELECOM, Telecom Solution Vendor, Beirut, Lebanon

PROJECT MANAGER | February 2005 to July 2006

ELDORADO SHOPPING CENTER, Retail Chain, Beirut, Lebanon

MIS SUPERVISOR | Part-Time January 2005 to July 2006

MIS SPECIALIST | Full Time June 2003 to December 2004

ELIFE, EAI Solution development, Beirut, Lebanon

APPLICATION DEVELOPER | August 2001 to March 2003

MAKASSED PHILANTHROPIC ASSOCIATION, Beirut, Lebanon,

DATABASE PROGRAMMER | May 1999 to July 2001

EL DEBBIS ACADEMY, Technical College, Beirut, Lebanon,

TEACHER | October 2000 to July 2001

PMO Leadership Highlights

- Established and led PMOs for national-scale e-gov programs in KSA, Kuwait, Egypt, Lebanon
- Designed governance frameworks (ISO9001, PMI, ITIL, TOGAF)
- Directed multi-vendor consortia and cross-functional teams (up to 8 partner companies)
- Delivered program reporting, risk registers, and KPIs to C-level and boards
- Embedded hybrid/agile methodologies into transformation initiatives

EDUCATION

Bachelor of Sciences in Computer Science

American University of Beirut – Beirut, Lebanon, 1997

CERTIFICATION

- ✓ **TOGAF 10 EA Practitioner** – March 2024
- ✓ **Project Management Professional (PMP)** – March 2009
- ✓ **ITIL v3 Foundation** – December 2008
- ✓ **ITIL Service Operation** – June 2009

Ecosystem & Thought Leadership

- ✓ **Advisor to ministries and municipalities:** delivered transformation updates to executives and government leadership.
- ✓ **Speaker:** ITSMf Egypt Annual Conference (2014)
- ✓ **Lecturer:** Theory of knowledge and religious philosophy
- ✓ **Advisor:** University students on technology, AI, and philosophical inquiries
- ✓ **Contributor:** AI-for-Gov proposals across GCC (MOF Kuwait, ECZA KSA, Dubai Municipality, Lebanese Municipalities)

RECOMMENDATIONS

Kindly visit <http://www.linkedin.com/in/nabilmneimneh>