Hussein Habbal

Mobile: +961 - 71 - 111784 | E-mail: hussein.habbal97@hotmail.com
Nationality: Lebanese | DOB: 25/10/1997 | LinkedIn: Hussein Habbal

Professional Experience

Apliman, Implementation and Support Engineer   *[February 2024 - Present]*

- Delivered 7 successful implementations for major telecom operators, including MTN Group and TNM, covering services such as Outbound Dialer (OBD), Voicemail Enhancement, Poke Me, and Missed Call Alert (MCA), ensuring seamless rollout and stable post-launch operations.
- Handled over 1,000 support cases across multiple deployments, providing responsive troubleshooting, incident resolution, and client training to maintain service continuity and SLA compliance.
- Utilized SQL extensively for both implementation and post-deployment support, including writing and optimizing queries to manage large datasets, performing routine data integrity checks, automating backup operations, and monitoring service health to ensure high availability and performance of client systems.
- Led the deployment and maintenance of systems on Linux-based platforms using Docker and containerized environments, enabling scalable, modular infrastructure that supports evolving project requirements.
- Coordinated with cross-functional teams including QA, development, and infrastructure to troubleshoot issues, deploy updates, and resolve environment-level challenges.
- Authored and maintained internal documentation for project deployments, troubleshooting processes, and standard operating procedures.

Novelus/Nexius, RAN Integration Engineer   *[June 2021 - December 2023]*

- Integrated and configured GSM, UMTS, LTE, and 5G technologies in new and existing T-Mobile and AT&T sites, using Ericsson Radio Systems.
- Guided field technicians on more than 200 sites to install Ericsson equipment and to troubleshoot onsite issues such as radio and antenna connections.
- Ensured network integrity by assessing coverage quality, troubleshooting degraded services, and solving complex radio alarms.
- Developed 3 methods of procedures which were used by the radio access network team as guides to complete specific technical tasks.
- Trained and assisted 4 interns over 6 months, after which they became fully equipped to handle site integrations independently.

Education

- Bachelor of Engineering, Computer Engineering – Beirut Arab University, Lebanon (2015 - 2020)

- Diploma in Project Management – American University of Beirut, Lebanon (2025 - Present)

Skills

- Programming & Scripting: Python, Bash (basic)
- Databases: SQL, Oracle
- Tools & Platforms: Linux, Docker, Containers, Wireshark, Putty, Microsoft Office
- Others: Troubleshooting, Systems Monitoring, Technical Documentation

Certifications and Courses

- Linux Professional Institute (LPIC-1) - Formatech

Languages

- Arabic (Native)
- English (Fluent)