

Chadi Habach

Technical | Digital Transformation Consultant

chadihabach@gmail.com

+966 50 3892194

+961 3 469494

EDUCATION

MSc – Knowledge Information
System Management

University of Southampton | 2016

BS – Computer Sciences

LAU - Beirut | 2013

CERTIFICATIONS

Certified Tester – ASTQB - 2023

Project Management -IBMI Berlin -
2019

CBAP – 2021

Business Analysis Fundamentals –
Udemy – 2019

Agile Fundamentals – Udemy -
2019

SKILLS

Consultancy, Project
Management, GAP Analysis,
ERP, Public Speaking,
Business Analysis

LANGUAGE

Arabic (Native)

English (Native)

French (Professional)

WORK EXPERIENCE

Nov 2024 **IT Delivery Lead**

Present EMcrey | Saudi Arabia

(Full time at SNB: Saudi National Bank) - Key Achievements:

- Assessing business changes/needs from walkthrough meetings with business stakeholders to compiling business requirements documents-BRDs to liaising with solution analysts/IT teams.
- Aims to deliver projects on time, remove blockers, and maintain quality in execution.
- Prioritizes efficient delivery, team collaboration, and process optimization.
- Works mainly with the development team and with project stakeholders to ensure smooth delivery.
- Oversees processes, manages timelines, and supports agile practices.
- Ensuring project completion from business requirements, development, testing, security, CAB, and planning going live.

Mar 2022 **Senior Business Analyst (Digital Transformation)**

Oct 2024 Inspire for Solutions Development

(Full time consultant at Riyadh Bank) - Key Achievements:

- Assessing business changes/needs from walkthrough meetings with business stakeholders to compiling business requirements documents-BRDs to liaising with solution analysts/IT teams.
- In addition to handling CRs (categories from minor to technical to SAMA-regulatory to projects), enhancing manual processes for diverse PMs & bank departments mostly Digital & Operations.
- Managing various collaborative platforms /info radiators: IBM CLM, Blueinks, PlanView, EPM; Jira etc.

Feb 2020 **Senior Business Analyst**

Feb 2022 Intalio | Lebanon

Key Achievements:

- Manage the project from Kick Off to sign off by ensuring customer satisfaction.
- Develop and manage a detailed project schedule and work plan.
- Prepare budget based on scope of work and resource requirements.
- Monitor and control project's risks and related action plans.
- Define scope and manage project within allocated budget.
- Conducted requirement gathering and analysis with the client and development team.
- Demonstrated and presented Intalio's proposed solutions and tailored proposal documents for more than 20 clients. Projects (Absher, NWC).

Jan 2017 **Technical & Business Analyst**

Oct 2019 NCR | MEA

Key Achievements:

- Determine and define project scope and objectives.
- Develop and manage a detailed project schedule and work plan.
- Provide project updates on a consistent basis to various stakeholders about strategy, adjustments, and progress.
- Increased department revenue by 16% conducting presentations of solutions for our current and potential customers.

Sept 2013 **Business Analyst**

Sept 2015 Bank Med | Lebanon

Key Achievements:

- Coordinated with bank management to ensure communication is clear through all the project timelines.
- Managed transactions for 10+ departments, providing excellent service to ensure business satisfaction during the project lifecycle.
- Collaborated with 5 business departments to accomplish 2 major implementations: Data Loss Prevention and Business Continuity.