HOUSSAM BARAKAT

Business Analyst | ERP Systems & BI | Project Management

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Languages: Arabic (native), English, French

PROFESSIONAL SUMMARY

Senior Business Analyst with over 15 years of experience in information management, specializing in ERP implementation, project management, business systems analysis, and software integration. Proven track record in driving digital transformation initiatives, upgrading legacy systems, and delivering actionable BI dashboards using modern technologies. Combines strong technical fluency with expertise in documentation, stakeholder engagement, and Agile delivery. Experienced across enterprise domains including HR, production, sales, and finance.

CORE SKILLS

- Business Requirements Documentation (BRD, FRD, Diagrams)
- ERP Implementation (Openbravo, Oracle Forms & Reports)
- Data Visualization: Power BI, Looker Studio, Excel VBA, Android BI Tools
- System Integration: REST APIs, JSON, SQL, Basic AWS (EC2)
- Testing & QA: System Integration Testing (SIT), user acceptance testing (UAT), Defect Tracking
- Project Delivery: SDLC, Waterfall, Agile, MS Project, Trello
- Technical Writing & Training Manuals
- Domains: Manufacturing / MRP, HR, Procurement, Sales, Finance

PROFESSIONAL EXPERIENCE

IMPACT Initiatives (ACTED Group) – *Deputy Research Manager & M&E Coordinator*
Beirut, Lebanon | Nov 2023 – Dec 2024

- Managed full research cycle, from methodology to publication and dissemination
- Coordinated MEAL activities; aligned program design with logframe indicators
- Developed real-time dashboards to track outcomes and inform adaptive program planning
- Facilitated M&E capacity building with CSO partners and internal teams
- Co-authored evidence-based research for policy and advocacy
  - Stakeholder network analysis using social network analysis (SNA) methods to map influence and collaboration among WASH actors; results published here.
  - Socio-ecological analysis using Structural Equation Modeling (SEM) to examine relationships between environmental stressors and community resilience; results published here.

Amel Association International – *Monitoring & Evaluation Coordinator*
Beirut, Lebanon | Aug 2021 – Oct 2023

- Designed quantitative/qualitative M&E tools for education programs (Kobo, Google Forms)
- Automated data workflows and dashboards (Excel, Google Sheets / Apps script, Looker Studio)
- Produced logframes, M&E plans, policies, and donor reports (ECHO, KfW, EU)

- Conducted data cleaning, analysis, and protection across RIMS, ActivityInfo, and internal platforms

Everteam – *Functional / Business Analyst – ERP & BI*
Beirut, Lebanon | Jan 2015 – Jul 2021

- Managed end-to-end implementation of Openbravo ERP across five departments
- Produced feasibility studies, system diagrams, BRDs, and gap analyses
- Delivered business and system specs for legacy-to-modern integrations
- Created BI dashboards (Excel, Android) with real-time metrics fed from Oracle REST APIs
- Supported QA cycles and wrote comprehensive user manuals and testing scenarios

Sword Lebanon – *Analyst/Developer*
Beirut, Lebanon | May 2014 – Dec 2014

- Extended enterprise J2EE platforms; implemented REST-based features and web modules
- Designed user-centric interfaces using Google Web Toolkit (GWT)

Airas ME (ACT Holding) – *Analyst/Developer*
Beirut, Lebanon | Apr 2011 – Apr 2014

- Maintained and upgraded Oracle-based life insurance solutions
- Developed native Android life illustration apps and web portals (Java, JSP)

Smartec Technologies – *Senior Software Engineer*
Beirut, Lebanon | Jun 2004 – Mar 2011

- Engineered GPS/GIS tracking solutions and GPRS communications systems (Delphi)
- Managed client requirements, wrote specs, and conducted team training

FREELANCE PROJECTS

LDRS (Chehab & Partners) – *Power BI Consultant*
Apr 2023 – Aug 2023

- Developed BI dashboards integrating multiple datasets for strategic decisions

EDUCATION & CERTIFICATIONS

- MSc Computer Science – ISAE-CNAM, Beirut – 2008
- PMI Agile Certificate of Achievement – 2021
- Oracle Certified Java SE 7 Programmer | Microsoft HTML5, JavaScript and CSS3 Developer – 2013

TECHNICAL STACK

Openbravo ERP | Oracle Forms/Reports | Delphi | Java | JavaScript | PL/SQL | SQL | HTML5/CSS3 | GWT | REST APIs | JSON | GIS | QGIS | Power BI | FusionCharts | Excel (VBA) | MS Project | Trello | Drupal, Joomla, WordPress | PostgreSQL | MySQL | Oracle DB | MS SQL Server | SQLite | Visio | BPMN | Kobo Toolbox | ODK | SPSS | R | JASP | Adobe InDesign