

MUSTAFA Y. FAKHOURY

STRATEGY, TRANSFORMATION & RISK ADVISORY

◦ DETAILS ◦

BEIRUT
+96170675348
mustafa.fakhoury@gmail.com

◦ [LINKEDIN](#) ◦

◦ CORE COMPETENCIES ◦

- Strategy & Transformation
- Governance, Risk & Compliance (GRC) Frameworks
- Risk-Based Internal Audits (RBIA)
- Enterprise Risk Management (ERM)
- SOP & Policy Framework Development
- Operational Excellence & Transformation
- FinTech, Transport, and Government Sectors
- Client Relationship & Stakeholder Management
- Data Analytics & Performance Reporting

◦ LANGUAGES ◦

Arabic (Native)
English (Proficient)

👤 PROFILE

Consultant with over 10 years of experience delivering transformation, operational excellence, and risk advisory across fintech, government, logistics, and infrastructure sectors. Proven track record in aligning cross-functional teams, optimizing compliance frameworks, and leveraging data-driven insights to influence executive decision-making. Adept at leading high-impact initiatives that drive measurable business value and sustainable change across regional markets.

🏢 WORK HISTORY

Manager - Transformation

Talent Capital– Beirut

March 2025 — Present (Full-Time Contract)

- Embedded within transformation teams to deliver operational restructuring, organizational design, and policy development for high-growth and regulated businesses.
- Spearheaded end-to-end process reengineering and documentation efforts covering customer lifecycle.
- Advised executive leadership on change management best practices and internal control optimization in preparation for audit readiness and regulatory alignment.
- Built performance dashboards and team charters to enhance strategic alignment and internal accountability during digital transformation initiatives.

Senior Consultant - Risk Advisory & Operations Transformation

PwC (PricewaterhouseCoopers), Doha, Qatar

Feb 2024 — March 2025 (Full-Time Contract)

- Delivered multi-ministry transformation projects (Municipality, Transport, Energy), contributing to national objectives under Qatar National Vision 2030.
- Conducted full-scope internal audits, risk assessments, and control testing for business-critical functions.
- Led training sessions for client teams on risk awareness, audit preparedness, and internal control best practices, building organizational capability and buy-in.
- Supported digital and organizational transformation initiatives, integrating process mapping with system audits to align with client goals.
- Prepared board-level presentations and risk registers to highlight emerging issues and mitigation strategies.
- Mentored junior staff and supported proposal development, contributing to successful client bids.

Management Engineer - Business Optimization & Development

United Machinery Trading and Services, Beirut

May 2018 — Jan 2024

- Business Development: Redesigned workflows to reduce cycle times by 40%, directly contributing to a 30% increase in client project wins.
- Multicultural Project Leadership: Spearheaded a procurement risk framework for a Nigerian port client, reducing risks by 20% through stakeholder workshops and KPI tracking.

Quality Engineer - Compliance & Vendor Management

National Port Services, Dammam, Saudi Arabia

Nov 2014 — May 2018

- Operational Excellence: Implemented ISO 9001/45001 programs, achieving 95% audit success rates and 25% fewer workplace incidents.

- Supplier Quality Management: Revamped vendor evaluation processes, improving supplier performance by 90%.

EDUCATION

Bachelor of Industrial and Management Engineering, Beirut Arab University, Beirut

2014

Graduated with emphasis on Total Quality Management Systems and Business Management

COURSES

Currently preparing to sit for the Project Management Professional (PMP®) Certification

ISO9001:2015 Lead Auditor Certificate, IQMS Learning Ltd, Sunderland, United Kingdom

Sept 2022

Project Management Principles and Practices Certificate, University of California, California, United States of America

Feb 2021

Lean Six Sigma Green Belt, University System of Georgia, Georgia, United States of America

Jan 2021

CAREER HIGHLIGHTS

Fintech Transformation - Lebanon

Mar 2025 – Present

- Defined and implemented a future-state operating model for a regional fintech, aligning systems and workflows with regulatory requirements while boosting internal efficiency. Supported strategy execution across multiple departments and created an integrated KPI framework.

Governmental Bank Institute Operational Excellence Project - Qatar

Dec 2024 – Mar 2025

- Led end-to-end development of standardized policies, procedures, and manuals across Facilities Management, Security Operations, and Administration departments in alignment with ISO 9001, ISO 31000 and institutional governance standards.
- Designed integrated KPI/KRI frameworks, emergency classification criteria, and access control protocols to support risk mitigation, compliance enforcement.

Ministry of Municipality Internal Audit & Governance Transformation - Qatar

Oct 2024 — Dec 2024

- Led internal audit and governance reform initiative, uncovering systemic inefficiencies and resolving priority compliance issues. The engagement improved transparency and reduced interdepartmental processing times.

Strategic Compliance & Client Growth Initiative, Semi-Governmental Mining Sector - Qatar

Feb 2024 — Sept 2024

- Led a full compliance transformation and policy design across Vessel Ops, Quarry Ops, and Logistics.
- Enhanced reporting and regulatory alignment, resulting in 30% improvement in operational efficiency.

Workforce Structuring & Job Description Development, Public Health Sector - Saudi Arabia

Feb 2024 — March 2024

Played a key role in a transformation team supporting the development of job descriptions and organizational role clarity for a governmental health sector institute, aligning HR structures with regulatory and performance frameworks.