## Ramzieh Bteddini (Rose)

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# **Objective**

Motivated Intern at Hope Center Organization and International Affairs graduate with certifications in Project Management, Data Analysis, and Grant Management. Passionate about research and driven by impact, I have actively contributed to organizations like Hope Center, KANIYA Collective and Keep the Hope, supporting initiatives from emergency response to anti-corruption campaigns by Transparency Lebanon. With a strong extracurricular background—including leadership in Model Youth Parliament and Model United Nations—I bring a dynamic blend of advocacy, civic engagement, and strategic problem solving to every opportunity.

## **Academic Background**

• American University of Science and Technology (AUST)- Faculty of Arts and Sciences- Achrafieh, Lebanon

October 2021- Jan 2024

BA in International Affairs

American University of Beirut(AUB) – Faculty of Arts & Sciences – Beirut, Lebanon September 2015 - December 2016 Pre-med
 September 2017- June 2019
 BA in Elementary Education

## **Experience**

• Hope Center Organization-Intern

May 19, 2025-Present

- Performing monitoring and evaluation responsibilities and communicating with beneficiaries through
  phone calls asking questions to follow up with their micro projects.
- Created a **content on social media** that went viral (116.8K on tiktok) and where Hope Center received almost 500 applications from various regions of Lebanon via WhatsApp, calls, and emails.
- Going on **field trips** to various locations and observing how my colleagues question the beneficiaries to improve the collected data.
- Completed data entry activities that required me to update the photo backup, completing about 500 names in a month and filling vouchers for the accounting team completing 100 vouchers in 4 hours.
- Received emails from another team containing the name of beneficiaries and the type of visits where I have to figure out whether photos are missing in the backup data including photos for before and after

(Site visit and opening visit) and whether a testimonial is available or needed and whether there are any future changes.

- Created posts in social media for adha, assumption, prophets birthday.
- Creating logos for Hope Center for different communities like sports and education, architecture and design, environment, agriculture, audio video and entertainment, crafts, edtech, Food & Beverages, retailer, health and beauty and recycling.

# • Keep the Hope Organization- October 2024-Present-Volunteer

- Facilitating collaboration with operational NGOs by effectively communicating their needs.
- **Developing** a comprehensive emergency response toolkit to enhance preparedness and efficiency
- Ensuring an accurate tracking of resources and distributions by maintaining a well-organized Excel.

# • Transparency International BMZ GIZ- Anti-Corruption Workshop and Campaign Campaign Supporter

- Attending an intensive four-day workshop featuring guest speakers, including legal experts, to deepen expertise in whistleblower protection laws and access to information rights.
- **Developing and disseminating** impactful video campaigns and communication materials like infographics to raise awareness about whistleblower protection and right to access information.

# • KANIYA Collective- Germany-Remote- Volunteer

December 2023- March 2024.

• Conducting in-depth research on the challenges facing Lebanese higher education like unaffordable tuition fees and **exploring** potential solutions such as student exchange programs and PPP.

#### Languages

- Arabic (native)
- o English (Fluent)
- French(beginner)

## **Technical Skills**

- Microsoft Office tools (Word, Excel, PowerPoint, Access, Publisher, Spreadsheets, pivot tables, dashboards)
- o Agile, Asana, Scrum.
- o Prezi (PowerPoint presentations)
- o Communication Tools (Zoom, Teams)
- o Gmail Workspace (Sheets, Docs)
- o Social Media Platforms (Canva, Instagram, Adobe)

# **Trainings and Certificates**

Professional Certificate Google Data Analytics

Google Coursera

August 2023-March 2024

## o Professional Certificate Coursera Google Project Management

# Google Coursera

March 2024-August 2025

o Grant Management Certificate

**Udemy** 

شرق غرب

Lebanon 2.0

24 May 2025 - September 2025.

Youth Connect- Governance Lab

Youth4Governance-United Nations Global Compact

Feb 2025- September 2025

#### O 2 Model United Nations

**USJ-USEK** 

Model Youth Parliament Simulation MYP.

The Student Life Office at USJ-Friedrich Naumann Foundation for Freedom Lebanon 16-25 March 2024.

Citizenship Summer School program

The Student Life Office at USJ-Freiderich Nauman Foundation for Freedom Lebanon 16-19 August 2023.

o Economics (Micro, Macro).

Launch Company

Feb 2022-June 2023

Minority Rights and Issues

The Arab Programme in Democracy and Human Rights-The Institute of Political Science at Saint Joseph University of Beirut

11-15 September 2023.

## **Interests & Hobbies**

- o Past Music Past Student at LeBam Band -www.lebam.org- since 2013)
- o Volunteer at Youth Red Cross
- o Access English Program (2013-2015)
- Football
- Basketball (past team player at SSA Chouf)
- Hiking
- Movies
- Sports