

Marinella Nakhlé

Food Safety & Quality Assurance Officer

Lahoud Nakhlé building, Mrah el Mir
Kleiat, Keserouane, Mount Lebanon
+961 70 113 484
Marinellanakhle@gmail.com

EXPERIENCE

Gray Mackenzie, Dbayeh — Food Safety & Quality Assurance Officer | Cold Stone - Thai Express - Wetzel's Pretzels

October 2023 - Present

Perform food safety franchise audits and report the major deviations
Review the mystery shopping visit reports

Highlight the major issues in the branches to improve food safety, brand image, and customer service in coordination with the brand and F&B management teams

Follow up with the branches on the food safety action plans and corrective actions
Follow up with the procurement department on the chemicals used

Make sure that branches are aligned with the franchise procedures

Review and update procedures based on food safety regulations and franchise standards

Nestlé Waters, Falougha — Quality Assurance Officer

March 2022 - September 2023

Factory SHE champion - assist the SHE champion in Falougha
Former hazardous and flammable materials champion

Sensory Panel leader: perform the required trainings for new and current panelists, prepare daily sensory samples and KQT
Responsible of the sensory file for both factories (AZ & FA)

Raw material champion
Perform physical tests for raw material release
Verify that all release criteria are respected from local and international suppliers
Update raw material specifications and perform frequent checks
Communicate claims related to RM with suppliers and follow up corrective and preventive actions

Perform the release process for the finished products
Attend the Daily operation review held between all departments

Perform quality inspections in the factory
Perform Quality inductions to new joiners

Nestlé Waters, Falougha — Lab Technician

November 2021 - April 2022

Microbiology, chemistry and physical lab technician; perform required testings to ensure a safe and high quality product according to Nestlé's standards and the local regulations.
Perform frequent inspections in the factory to control quality
Perform Quality Induction for new joiners to all departments
Responsible of the sensory preparation for both factories

Zaatar W Zeit, Jeita — Internship: Food Safety & Quality Officer

July 2021 - August 2021

Food safety and quality audits on all ZWZ Lebanon branches, warehouse, central kitchen and suppliers, Fill in reports after every visit and report back to the FS team and the manager, participated in product shelf-life and SOPs handouts update, participated in reviewing mystery shopper and special incidents reports...

SKILLS

Microsoft Office (Powerpoint, Excel, Word)

ISO 9001:2015

Good HACCP, ISO 22000, FSSC 22000 & SHE knowledge

Good communication skills

Team player

AX dynamics

AWARDS

Highfield level 4 Award in Managing food safety in Catering (RQF) | Boecker - Highfield Qualifications awarding body, (UK)

ISO 9001:2015 Foundation course | Bureau veritas group, IRCA certified course

ISO 22000:2018 Requirements understanding & Internal Audit for FSMS | AFNOR Group

FSSC 22000 v.6 Transition course | AFNOR Group

Entrepreneurship and Food Technology certificates | Nestlé group

Fundamental Barista Training | Najjar Training Academy

LANGUAGES

Arabic, English, French

Live Organic S.A.L, Naccache — Food Quality & Packaging Officer

October 2020 - July 2021

Daily checks on quality of organic goods, maintain an adequate environment for food packaging and processing through implementing good hygiene practices, preparation for HACCP certification, negotiate with suppliers the best deals for food packaging and processing machinery, product development, participate in facility design for new product lines,...

Massaya Lebanon, Faqra — Hospitality Assistant

August 2017 - September 2020

Welcome team, Wine cellars tour and tasting guide, receptionist, member in the management team, administrative tasks related to procurement, purchasing, accounting and stock ...

Massaya Lebanon, Faqra — Wine Processing & Quality Trainee

August 2018 - October 2018

Moulin D'Or, Jeita — Internship: Food Safety & Quality Inspector

June 2017 - July 2017

ACTIVITIES AND SOCIETIES

Volunteer with the LRC since 2019
- EMT

Volunteer with the ministry of labor and covid-19 council

Co-founder of Smarties entertainment group

Piano player, lyrical singing

EDUCATION

Lebanese University, Faculty of Economics and Business Administration branch I, Hadath — M2 Research in Marketing & Management

December 2022 - Present

Lebanese University, Faculty of Economics and Business Administration branch II, Achrafieh — Masters of Business Administration in Marketing Management

November 2021 - December 2022

Notre Dame University - NDU, Louaize — Bachelor of Science in Food Safety & Quality Management

September 2016 - May 2020

Sainte Louise, Ajaltoun — Baccalaureate Degree in Economics & Sociology

June 2016

PROJECTS

Senior project — How food safety may affect food security? And what are the challenges that we will be facing in 2050 and their impact on the food chain and population.

November 2019 - May 2020

Product development — Creation of a new vegan product, plant based spread 'Newtella', which is high in protein and has a good source of fiber. (recipe making, processing, packaging, design, labeling...)

My colleague and I aimed to create a healthier version of chocolate spreads that are highly consumed by Lebanese citizens, especially children.

October 2018 - December 2018