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Objective:

To leverage my business ownership experience and skills to secure a store keeper opportunities.

Summary:

Results-driven business owner with 12 years of experience managing a convenience store.

Proven track record of excellent customer service, effective communication, and working under pressure.

Skilled in computer literacy and business administration systems.

Experience:

1. Business Owner

Convenience Store (2013 - Present)

- Managed daily full-time operations, including inventory, staffing and customer services.
- Developed and implemented business strategies to drive sales and growth.
- Built strong relationships with customers, suppliers and partners.

2. BLC Bank (2014 - 2018)

- Gained experience in the banking industry.
- Gained experience by developing strong financial management.
- Experienced in housing and personal loans skills.

- Responsible for Know Your Customer (KYC) and FATCA Program.

3. Hospitality (2004 - 2015)

- Developed excellent communication and customer service skills in a fast-paced environment.

Education:

1. Business Administration System certificate , Arab Open University (2005 - 2009)

- Developed understanding of business administration principles and systems.

2. Hospitality certificate, Bir Hassan College (2001 - 2004)

- Gained knowledge and skills in hospitality management.

Skills:

1. Excellent communication and customer service skills.
2. Friendly and approachable demeanor.
3. Ability to work under pressure and manage multiple tasks.
4. Computer literacy and proficiency in business administration software.

References are available upon request.