Rami Naous

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EDUCATION

Lebanese American University (LAU), B.S. in Business Information Technology Management
Sep 2022 – July 2025 | GPA: 3.1/4.0 | Dean's Honors List Fall 2023 (3.2/4.0)
Collège Du Sacré-Cœur – Frères Gemmayzé
Lebanese Baccalaureate – Sociology & Economics | Sep 2021 – Jun 2022

EXPERIENCE

IT support, LAU Gezairi Building (Part-Time) | Jan 2024 – May 2025
-Troubleshoot iMacs, maintain and update macOS systems, and setup PCs with Windows Installation.
- Provide problem-solving support for students' applications and manage the printer system, including HP printer setup.

Full Stack Intern, Integrated Digital Systems (Hybrid) | Jul 2024– Aug 2024
-Built full-stack applications with React.js (frontend) and C# .NET API (backend) using SQL/SQLite for database creation and management.
-Delivered multi-role CRUD Event Management system with a robust backend API.
-Earned Certificate & Recommendation in the internship.

Web Developer Intern, Upper Octave (Remote, USA) | Jul 2022 – Nov 2022
- Developed Web3 decentralized applications DApps with React Frontend & Solidity Backend with a focus on secure financial interactions.
- Built Ethereum vault with secure controls allowing control payments via approved spenders.

Projects

- Built CRUD/SaaS Web Applications (e-commerce, real estate, event dashboards) with admin panels for reporting, user management, and workflows. *Tech: React, Firebase, C# .NET, SQL*
- Built a Tableau dashboard to visualize EV sales, market share, and ROI trends. (BDA211)
- Designed SQL database to manage patients, staff, and billing in **Hospital SQL Database (ITM302)**.
- Created UML system with Figma prototypes for Malek's library management, applying object-oriented analysis and design as part of the **System Analysis & Design (ITM420)**.
- Proposed ERP solutions for a shampoo company to track costs, optimize logistics, and improve supply chain operations, and presented findings to company managers and juries in **ERP Project (ITM232)**.

SKILLS & Certifications

Programming & Development: JavaScript, TypeScript, Python, C#, Dart, Swift, Solidity, React.js, React Native, Next.js, Flutter, HTML, CSS, SQL (MySQL, SQLite, MS SQL Server), Firebase, Access
IT Skills: OS administration (Windows/macOS/Linux), PC setup & troubleshooting, printer systems (HP), software deployment, basic networking (DHCP/DNS/TCP/IP), VPN, Active Directory, cybersecurity basics, IT support
Tools: Microsoft Office,Excel (Advanced), Tableau, SAP ERP, Power BI (Basic), SaaS Platforms, CRM
Soft Skills: Project Management, Business Analysis, Communication, Problem-Solving
Certifications: Google Foundations of Cybersecurity | EY Climate Ideation Clinic | IDS Web Developer Certificate

Volunteering

Lebanese Spotlight Volunteer (*Jun – Jul 2025*)

-Supported Management Information Systems Zoho Books & Zoho People (HR & Accounting) setup and Excel data entry.

-Assisted in workshops and activities for underprivileged children.

LANGUAGES & INTERESTS

Languages: Arabic (Native), English (Fluent), French (Fluent)

Interests: Fitness, Reading, Business & Tech News