

ROLAND NASSAR

Ashrafieh, Beirut, Lebanon
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EDUCATION

Bachelor of Business Administration – Marketing Sagesse University, Beirut	Sep 2022 - Present
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SKILLS AND QUALIFICATIONS

Applications	Microsoft Office Suite (Excel, Word, PowerPoint)
Other	Google Analytics, Google Ads, Canva, Google Workspace, Omega POS
Languages	French: Fluent, English: Fluent, Arabic: Native

WORK EXPERIENCE

Food Service Worker (Server) Y Beirut, Lebanon	Jun 2024 – Present
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- Built and managed logistics and setup for events and daily operations.
- Worked closely with guests to ensure seamless service and an optimal experience.
- Oversaw storage management and controlled raw materials for operational needs.

Server Iris Beirut, Lebanon	Jul 2023 – May 2024
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- Managed effectively under pressure during high traffic periods.
- Delivered proficient customer service and resolved issues.
- Responsible for managing teams of staff within assigned sections.

Head Server Terre Beirut, Lebanon	Sep 2022 – May 2023
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- Supervised service operations in a high-volume rooftop venue.
- Managed teams of staff within assigned sections.
- Oversaw preparation and service of cocktails and food.
- Coordinated with staff and performers to ensure seamless guest experience.

Section Leader & Logistics Coordinator Iris Domain Bhamdoun, Lebanon	Jul 2019 – Sep 2022
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- Served up to 80 guests, ensuring accurate order taking and timely delivery.
- Coordinated with kitchen and bar staff to maintain efficient service.
- Assisted in planning and coordinating weddings and private events.
- Oversaw labeling and packaging of a variety of wines produced by the domain.

Head Server Le Télégraphe de Belle Vue, Lebanon	Mar 2018 – Jun 2019
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- Led and facilitated wine tasting tours.
- Engaged with clientele and delivered high-level customer service.
- Introduced guests to the wine experience while upholding premium quality standards.

VOLUNTEER EXPERIENCE

Community Service Volunteer Bhamdoun, Lebanon	Sept 2018 – Present
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- Assisted in the planning and execution of village events.
- Engaged with the local community to promote and boost event participation.