# **Daniel Ismail**

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## **SUMMARY**

Motivated and dedicated IBM Certified Cybersecurity Analyst holding a BS in Management Information Systems. Passionate about starting a career in the IT, cybersecurity field and applying academic knowledge to practical scenarios. Possess a solid understanding of cybersecurity fundamentals, risk/vulnerability assessment, incident response, and security protocols. Proven ability to rapidly learn and adapt to new technologies and industry trends. Seeking an opportunity to contribute to a dynamic and innovative team as an entry-level cybersecurity analyst, with the goal of further developing essential skills and gain hands-on experience in protecting organizational assets from cyber threats.

#### **EDUCATION**

Lebanese University - Faculty of Business Administration & Economics

Nov 2023

Bachelor of Business Administration; Major in Management Information Systems

Rachaiya, Bekaa, Lebanon

### PROFESSIONAL EXPERIENCE

## **Tawfeer Supermarket**

Dec 2024 – Mar 2025

Store Operations Assistant

Daher Al Ahmar, Rachaiya, Bekaa, Lebanon

- Recorded 100% of daily sales and inventory transactions in Microsoft Excel, with precise data entry and reconciliation from Microsoft Dynamics 365 Business Central.
- Posted daily sales entries and maintained transaction records with 99.9% accuracy.
- Tracked over 500 system-generated price changes and maintained data integrity between sales systems and shelf labels.
- Identified stock gaps and supported inventory accuracy by reconciling physical and system records.
- Developed and maintained 300+ promotional tags per month, guaranteeing consistency between marketing campaigns and system information.
- Performed daily system operations such as opening procedures, cashier setup, and end-of-day system closures.

Panoxray Clinic Dec 2017 - Present

Dental Radiographer & Administrator (Self-employment)

Al Mouhaidatha, Rachaiya, Bekaa, Lebanon

- Expertly administered a wide range of image-based tests including panoramic, cephalometric, TMJ, carpus, and sinus scans, utilizing precise guided instruments to deliver 98% accurate and high-quality diagnostic imaging for over 25 patients per week and delivering test results to patients' dentists, ensuring comprehensive and detailed information for effective treatment planning.
- Displayed exceptional organizational skills and professionalism in efficiently managing 100+ phone calls, appointments, and scheduling, resulting in streamlined patient care coordination and satisfaction.
- Applied advanced technical proficiency in operating various computer software and office equipment, contributing to a 20% reduction in administrative errors and supporting a 25% increase in daily workflow efficiency within dental office.

GIS Arabia May 2022

Data entry Operator (Contract)

Jeb Jannine, West Bekaa, Lebanon

- Skillfully scanned and processed over 1000+ voter registration applications with 99.9% data accuracy, supporting the Ministry of Interior and Municipalities in support of parliamentary elections.
- Executed meticulous manual data input from paper-based sources into the electronic system, guaranteeing

- the timely and precise recording of vital voter information.
- Proficiently utilized advanced spreadsheet functions to manipulate and visualize data, creating insightful charts and informative tables that enhanced the usability and efficiency of electoral data management.

## **OTHER**

- Technical Skills: Security Informtion and Event Management (Qradar), Incident Response and Management Vulnerability and Risk Assessment, Endpoint Detection and Response (Xcitium), Scripting (Python, Bash), Programming (Php, Java, Javascript, HTML, CSS, MySQL), Data Visualization (Tableau), Web pentesting (Burp Suite), Linux, Windows, AWS Cloud, Ethical Hacking, Microsoft Office Suite.
- **Certifications & Training**: AWS Certified Cloud Practitioner Learning Path, Offensive Cybersecurity bootcamp, IBM Certified Cybersecurity Analyst, Tableau: Introduction to data analysis.
- Languages: English (Proficient), Arabic (Native), French (Conversational), Spanish (Beginner).