

Zeinab Nassar

Store Manager

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Experienced professional with a background as an Assistant Professor and current roles as a Cashier and Supervisor. Skilled in coordinating duties, managing inventory, and developing sales strategies while providing exceptional customer service.

Experience

Kamar Supermarket

Supervisor - Cashier | April 2024 - Current

- Handled cash transactions, payments, and ensured accurate pricing.
- Trained and supervised staff to provide excellent customer service.
- Developed and implemented sales strategies to increase profitability.
- Managed inventory levels to prevent shortages or overstocking.
- Resolved customer complaints and ensured high customer satisfaction.

Antione University

Assistant Professor | November 2018 - May 2019

- Coordinated with professors for departmental duties and attended faculty meetings.
- Offered academic support, advice, and addressed students' questions.
- Prepared lesson plans, assigned project topics, and conducted interactive classroom sessions.
- Researched, contributed to academic journals, and delivered guest lectures.
- Prepared proposals and applied for research funding.

Banque Libano-Française

Intern | January 2015 - June 2015

- Assisted with daily banking operations and customer service.
- Conducted financial analysis and prepared reports.
- Supported the marketing team with promotional activities.
- Helped manage and organize financial documents.
- Participated in team meetings and provided input on projects.

Education

Master's Degree in International Marketing and Management- Antonine University (2015-2017)

Bachelor's Degree in Finance and Banking-Antonine University (2013-2015)

Professional Skills

Technical Skills:

Proficient in Microsoft Word for creating, editing, and formatting documents.

Skilled in Microsoft Excel for data analysis, creating spreadsheets, and using advanced functions and formulas.

Familiar with various banking software and applications used during the internship.

Additional Skills:

Strong time management skills, effectively prioritizing tasks to meet deadlines and manage workload efficiently.

Attention to detail, ensuring accuracy and completeness in all financial transactions and documentation.

Excellent customer service, addressing inquiries and resolving issues promptly and professionally.

Languages: Fluent in Arabic, English, and Portuguese. Basic in French.