

Personal

Liliane El-Houly

DOB: 18/10/1992

Fanar Centre Rayan

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Liliane-elhouly@hotmail.com

Skilled IT technician, providing professional technical support to clients, improving the customer service, and maintaining hardware and software. Great communicator offering extraordinary technological expertise and a strong determination to perform excellent work.

Skills

- Language: Arabic= native English= full
- Process improvement strategies
- Data verification
- Project support
- Auditing support
- Accurate troubleshooting
- Software diagnosis

Experience

MAY 2013- JUNE 2015

Junior IT Technician – *Thatcham, England*

- Provided professional technical support to clients
- Educated clients on how to use the company's software program

OCTOBER 2015- JANUARY 2019

In Technology group limited – *Oxfordshire*

- Completed system backups, promoted new products and services.
- Recognised by executives for performing exceptional work

SEPTEMBER 2024- JUNE 2025

ANTONINE INTERNATIONAL SCHOOL - DEKWANEH

COMPUTER TEACHER

Taught computer for Grades 1 to 5, created lesson plans, led classroom instruction, and supported students in developing practical technical competencies

Education

2006 - 2009

Gosford hill school , Oxford

- 7 GCSEs including Math, English and IT

2009-2012

Oxford and Cherwell valley college, Oxford

- Completed : Access to Higher Education Diploma, IT software development (QCF)

2012-2015

The University Of Westminster, London

- Diploma of higher education - Computer Systems Engineering

Hobbies

- Going to the gym
- Going on walks
- Listening to music
- Cooking