# Rawad Riad Al Saify

Aley, Lebanon | +96181601231 | alsaifyrawad@gmail.com

#### **Profile**

Detail-oriented Management Information Systems studied at Beirut Arab University, with handson experience in technical consulting in cloud applications, business operations, logistics, and data systems. Passionate about leveraging technology to drive business improvement. Actively seeking entry-level opportunities in business analysis or tech-enabled business roles.

#### **Education**

Beirut Arab University, Beirut, Lebanon (2021-2025)

Bachelor's degree in Management Information Systems

# **Experience**

ASaaS Company, Beirut — Technical Consultant Trainee (2025, 1 month)

- Trained on developing Business Intelligence reports using Oracle Fusion and BI Publisher.
- Wrote SQL gueries to extract business data from Fusion ERP, HCM, and SCM tables.
- Explored and identified relevant data attributes to support real-time business reporting.
- Worked in a fast-paced cloud SaaS environment with minimal supervision.
- Gained exposure to Oracle Fusion schema, data modeling, and report customization.

#### AgriSoil Company, Tayouneh — Logistics Internship (2024, 2 months)

- Assisted in coordinating supply chain logistics, ensuring timely delivery and efficient inventory control.
- Used Excel to track sales and inventory data, contributing to improved forecasting accuracy.
- Collaborated cross-functionally in project planning and execution for agricultural production.
- Supported customer relationship strategies, enhancing client satisfaction and retention.
- Data entry into database software (Prosoft).

#### City Centre Beirut, Hazmieh — Control Room Operator (2018–2022)

Monitored operations through centralized control systems to ensure safety and compliance.

- Responded to alarms and coordinated emergency protocols to minimize downtime and risk.
- Delivered effective communication and technical support across departments, enhancing operational efficiency.
- Managed remote data entry and provided daily reporting using Microsoft Office tools.
- Handle customer complains and incidents, solve them professionally.

# **Projects**

#### Senior Project – E-Government System for Lebanon

Designed and prototyped a digital platform aimed at modernizing public services using MIS principles. Focused on user access, database structuring, and process integration.

#### **Skills**

#### **Technical Skills:**

- Microsoft Office Suite (Word, Excel, PowerPoint)
- Basic SQL, ERD and DFD creation
- Flow charts
- Oracle BI publisher
- Data Entry and Reporting
- Basics of Java, CSS, HTML, JavaScript, Asp.net, Python, C#.

#### **Soft Skills:**

- Problem Solving | Critical Thinking
- Teamwork | Communication
- Attention to Detail | Time Management

#### Certifications

IC3 Digital Literacy Certification.

### Languages

- Arabic
- English

# LinkedIn profile

https://www.linkedin.com/in/rawad-alsaify-a64968279?lipi=urn%3Ali%3Apage%3Ad\_flagship3\_profile\_view\_base\_contact\_details%3BshPs\_uglpRFGHGVXIkklBWQ%3D%3D