


ALI GHANEM

 +961 71 718 507 |  ali.ghanemm@yahoo.com |  Beirut
 www.linkedin.com/in/ali-ghanem-71a6701b8

Profile

Motivated Computer Science graduate from the University of West London, awarded First-Class Honours in July 2025. Passionate about technology, problem-solving, and continuous learning, with practical experience in software development, sales, and customer service.

Currently managing a family retail business in Lebanon, where I combine technical knowledge and business insight to optimise operations. While overseeing the business, I am actively seeking an internship or junior position to kickstart my career in the tech industry. Through this opportunity, I aim to apply my skills, gain practical experience, and prove myself as a valuable asset to the team. I am passionate about continuous learning, problem-solving, and applying my growing expertise in areas such as software development, IT sales, and emerging fields like Machine Learning and Artificial Intelligence.

Education

Bachelor of Science (BSc) in Computer Science – First-Class Honours

University of West London, UK
2022 - 2025

BTEC Level 3 in Computing – D*D*D*

Westminster Kingsway College, UK
2020-2022

Work Experience

IT Support and Data Entry - Queens of Mayfair, Central London (October 2023 – July 2025)

- Provided technical support for day-to-day operations, troubleshooting hardware and software issues to ensure smooth business continuity.
- Managed and updated internal databases, ensuring accuracy and security of customer and inventory information.
- Assisted in maintaining and optimising digital systems, including the company's website and scheduling tools.
- Collected and organised sales and performance data to support management decision-making.
- Supported the team with basic data analysis and reporting to improve workflow efficiency and customer service processes.

Real Estate Assistant - Dexters, London (October 2023 – June 2024, Saturdays)

- Managed client data and handled administrative operations.
- Conducted property viewings and communicated professionally with clients.

Remote Intern - Java Developer, LogicCoder (January 2022 – June 2022)

- Designed and implemented system logic and flowcharts.
- Wrote and tested Java code to ensure software functionality.
- Collaborated on improving algorithm performance and efficiency.
- Communicated remotely with my work-coach to ensure the completion of my tasks properly and on time.

Intern - UX and UI Designer, Digital Influx | (January 2021 – August 2021)

- Collaborated with a team of web and UX/UI developers to improve the functionality and user experience of the company's website.
- Participated in team meetings to plan new website features and discuss strategies to enhance customer engagement and marketing outreach.
- Conducted research and outreach to educational institutions and partner organisations to help promote the company's online learning services.
- Contributed design ideas and feedback to improve the structure and accessibility of digital courses for clients.
- Gained hands-on experience using Figma for interface design and learned how designs are implemented into functional web pages.

Projects

Cybersecurity Threat Detection System

- Built a machine learning model to classify phishing emails and social engineering attacks using NLP.
- Used datasets such as Enron Email Dataset and PhishTank.
- Implemented TF-IDF, word embeddings, and Scikit-learn/TensorFlow for training and evaluation.

Network System for a Global Company

- Designed and implemented a secure network across 3 international offices using Cisco Packet Tracer, VLANs, and routing protocols.

Native Mobile App for a Coffee Shop

- Developed an app with account creation, login, and purchase functionalities.
- Integrated backend operations for product and user management.

Skills

- Programming: Python, Java, PHP, MySQL, Laravel
- Technical: Machine Learning, NLP, Web Development, Database Design

- Soft Skills: Team Management, Sales, Customer Service, Communication
- Languages: Arabic (Native), English (Native)

Certificates

- Fundamentals of Cyber Security (May 2024):
Covered topics such as web application vulnerabilities (XSS, CSRF) and access control through hands-on labs.

Extracurricular Activities

Regular gym-goer, promoting discipline and focus.