

# Layal Haidar

Software QA

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## SUMMARY

*Software QA Analyst with experience in manual testing for web and desktop applications, focusing on improving software quality by performing thorough testing and continuous process enhancement.*

## WORK EXPERIENCE

### Software QA Analyst, Auxil, Boston, United States (Remote)

Feb 2024 — Present

- Conduct thorough manual testing for both web and desktop applications, including edge cases, to ensure functionality and identify bugs.
- Create detailed test cases based on project requirements to ensure thorough coverage of all functionalities.
- Perform regression testing to ensure that new updates do not affect existing functionality.
- Collaborate effectively with the product manager to prioritize tasks and align testing efforts with project goals.
- Utilize Jira to report and track bugs, maintaining clear communication with the development team throughout the development cycle.
- Document requirements using Confluence to enhance tracking and collaboration in the testing process.

### Full-Stack Web Developer, Pixel38, Hamra, Lebanon

Jan 2022 — Dec 2022

- Collaborated on the development of a dynamic MVC wedding platform using Laravel, RESTful APIs and VueJS.
- Enhanced the website's performance and load time by optimizing the code and queries.
- Implemented and maintained payment gateway using Stripe API.
- Used queues, job schedulers and cron jobs to check for new messages, connection requests and notifications.
- Utilized eloquent ORM relationships between models.
- Developed responsive UI using VueJS components, state management, routing, HTTP requests and bindings.
- Collaborated with the project manager and QA team to ensure high quality delivery.

### Full-Stack Web Development bootcamp, Codi, Beirut, Lebanon

May 2022 — Dec 2022

- Intensive web development bootcamp: ReactJS, JavaScript, NodeJS, Express, MongoDB, Laravel, SQL, LAMP stack, and Linux.

## EDUCATION

Lebanese University - Bachelors, Business Computer

2017 — 2019

## CERTIFICATES

The Complete Software Testing Bootcamp 2024, Udemy

Apr 2024

Learn Manual Software Testing and Agile with Jira Tool, Udemy

Mar 2024

## PROJECTS

### Manual Testing for Two E-commerce Websites, [Link](#)

Oct 2023 — Nov 2023

- Documented test scenarios and detailed test cases independently, including preconditions, test steps, expected results, and actual results to cover various user interactions and edge cases.

### Automation Testing using Java Selenium, [Link](#)

Nov 2023 — Dec 2023

- Self-taught Selenium WebDriver fundamentals, covering navigation, JS alerts, locators, UI classes, shadow DOM, and file uploads, along with TestNG framework concepts such as assertions, dependencies.

## SKILLS

Automation Tools : Selenium WebDriver, TestNG

Database Management : SQL

Testing Methodologies : Functional Testing, Manual testing, Black box testing

Project Management : Jira, Confluence