

Mohamad Khalil

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Objective

Communication engineering graduate with hands-on experience in IT support, network infrastructure, and software development. Skilled in troubleshooting, network configuration, and full-stack web development. Passionate about technology, with a strong foundation in Cisco networking and Siemens automation systems.

Education

Bachelor's Degree in Communication Engineering
Lebanese International University, 2019 - 2024

Technical Skills

Languages & Web: Python, Java, MySQL, HTML, CSS, JavaScript
Frameworks & Tools: Bootstrap 5, PHP, NetBeans, Eclipse, VS Code
Networking Tools: Cisco Packet Tracer
Concepts: Network Infrastructure, IT Support, Troubleshooting, ER Modeling, Software Development Lifecycle

Work Experience

IT Support Technician - KfW Project (UNRWA Haifa Hospital)
May 2024 - July 2024

- Provided desktop and technical support for end-users.
- Assisted with setting up and maintaining network systems during hospital infrastructure upgrades.
- Troubleshoot and resolved software, hardware, and connectivity issues.

Infrastructure Intern - UNRWA Lebanon Field Office
March 2024 - May 2024

- Assisted in designing and supporting network infrastructure.
- Monitored network performance and handled cable management and port mapping.
- Shadowed senior engineers and learned real-time troubleshooting techniques.

Service Desk Technician & Gaming Lounge Assistant (2023 - 2024)

- Provided technical assistance and resolved hardware/software issues.
- Maintained gaming systems, optimized performance, and ensured smooth customer service.
- Strengthened communication and multitasking skills in a fast-paced environment.

General Maintenance Worker - Baraka Mills (2022 - 2023)

- Conducted equipment inspections and basic electrical/mechanical repairs.
- Collaborated with technicians on preventive maintenance to reduce downtime.

Projects

Sport Field Booking System (Senior Project)

- Built a dynamic web-based booking system for sports fields using PHP, MySQL, HTML, CSS, and JavaScript.

Hotel Room Booking System

- Designed an ER model-based system managing hotel room reservations and customer data.

Quiz Management System

- Developed an online platform for evaluating students via automated quiz assessments.

Certifications

- Cisco CCNA 1 & 2 - Networking Essentials
- Industrial Automation Training (Siemens S7-1200 PLC) - MatrixEA Academy
 - Basic Level
 - Professional Level
 - Advanced Level

Languages

Arabic - Native

English - Full Professional Proficiency