

HUSSEIN ALGHOUL

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Summary

Banking professional with over 3 years of experience in front-office operations, customer service, and handling high-volume cash transactions.

Strong exposure to branch workflows, compliance requirements, and operational controls.

Known for accuracy, professionalism, and adaptability.

Professional Experience

Head Cash Operations Officer - BBAC, Beirut (2023 - Present)

- Handled high-volume cash transactions daily with accuracy and proper controls.
- Responsible for all branch cash in the main vault with secure handling and zero discrepancies.
- Coordinated with branch management and internal departments for smooth daily operations.
- Managed ATM operations including monitoring, replenishment, and troubleshooting.
- Supported back-office by reviewing documentation and resolving operational queries.
- Performed compliance checks on transactions and documentation.
- Conducted basic name screening and preliminary investigations.

Teller - BBAC, Beirut (2022 - 2023)

- Handled customer transactions, cash services, and account-related requests.
- Processed domestic and international transfers with proper documentation and compliance checks.
- Assisted customers with KYC updates, online banking setup, and basic card requests.
- Maintained accurate records and coordinated with internal departments.
- Ensured efficient branch operations and high customer satisfaction.

Education

Lebanese University

Master's in Financial Economics and Banking | 2021 - 2023 | Average: 81.47

Lebanese University

Bachelor in Economics | 2019 - 2021

High School Diploma | 2018

Skills

Technical Skills

Banking Systems, Microsoft Office, SPSS, EViews

Banking Skills

Cash handling, Compliance procedures, High-volume processing, ATM operations, Reporting

Soft Skills

Customer service, Attention to detail, Multitasking, Teamwork, Communication

Interests

Bodybuilding, Cryptocurrency, Forex trading

Certifications

Coursera (2020)

Excel Skills for Business, Data Analysis Using Excel, Speak English Professionally

References

Available upon request