



# Pamela Esper

## Sales Coordinator

Sparkling a new career direction and passion, while my years in physical therapy have been fulfilling, I'm now ready to leverage my clinical expertise and combine it with my advanced business acumen. This transition represents an exciting shift towards a role where I can apply my skills in strategic thinking, leadership, and problem-solving to contribute meaningfully to the corporate world. I look forward to embracing new challenges and making a significant impact in my evolving career journey.

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📍 Bsalim, Lebanon

## WORK EXPERIENCE

### Sales Coordinator

#### Saint Gobain, Sodamco

10/2023 - Present

Nahr El Mot

##### Achievements/Tasks

- Managing between customers and salesmen.
- Ensuring customers satisfaction.
- Responding to complaints.
- Handling process orders.
- Negotiating and retain good working relations with existing customers.

### Facial and laser expert

#### Skin Society The Clinic

01/2022 - Present

Ashrafieh

##### Achievements/Tasks

- Responsible for clerical and organizational tasks (file organization...) and scheduling appointments.
- Report by mail to the management any issue or failure (with client, on site or else)
- Follow-up on a client case until solved and keep the management updated.
- Maintain highest level of confidentiality between colleagues and towards clients and organize training events.
- Perform laser treatments as well as all facial treatments.

### Physical Therapist and Aesthetic Physician

#### Dr. Georges Ibrahim Clinic

06/2021 - 01/2022

Zouk Mosbeh

##### Achievements/Tasks

- Sales interaction.
- All customer service duties (appointments, payments...)
- Facial & laser treatments, EMS Trainer, and Physical therapist

### Laser Physician

#### The Laser Clinic

10/2020 - 04/2021

Zalka

##### Achievements/Tasks

- Team work and communication skills.
- Laser hair removal treatments.

## SKILLS

Communication skills

Leadership

Teamwork

Management

Customer service

Organizational skills

Multitasking

## EDUCATION

Masters in Business Administration (01/2023 - Present)

Bachelors in Physical Therapy (09/2016 - 03/2020)

## LANGUAGES

Arabic.

Native or Bilingual Proficiency

French.

Professional Working Proficiency

English.

Full Professional Proficiency

Italian.

Elementary Proficiency