# **RANA YEHYA**

## ranayehya21@gmail.com | 📞 +961 76 088459

**LinkedIn:** https://www.linkedin.com/in/rana-yehya-ba151923b **GitHub:** https://github.com/RanaYehya144/Web-Scraping/tree/main

Location: Beirut, Lebanon

## **Professional Summary**

Analytical and detail-oriented MIS graduate with hands-on experience in data collection, cleaning, analysis, and visualization. Skilled in MySQL and Tableau for designing and presenting actionable insights to support strategic decision-making. Experienced in ERP systems, particularly Odoo, for process automation, data management, and business operations optimization. Strong academic foundation and adaptability in fast-paced, tech-driven environments. Open to opportunities in business analysis, data visualization, and systems analysis.

#### **Technical Skills**

- Languages: Python, C#, SQL

- Databases: SQL and MySQL Server, MongoDB

- Visualization & Analytics: Tableau, Excel, amCharts

- Frameworks & Tools: Flask, REST APIs

- ERP Systems: Odoo

- Productivity: Microsoft Office Suite

- Languages: Arabic (Native), English (Advanced)

#### **Education**

Bachelor of Science in Management Information Systems Al Maaref University, Beirut, Lebanon | Sept 2021 – July 2024 Dean's List (3 times)

Relevant Courses: Systems Analysis & Design, ERP, Database Management, Business Intelligence, Programming I & II

## **Internship Experience**

Data Science & Backend Intern | Mentis Company (Remote) | June 2024 - Sept 2024

- Designed RESTful APIs using Flask
- Managed MongoDB data pipelines and queries
- Built dashboards using amCharts for data visualization
- Collaborated with cross-functional teams in Agile sprints
- Gained experience in data workflows, deployment, and project delivery

## **Work Experience**

Administrative Assistant | Assaha, Lebanon | Feb 2025 – July 2025

- Coordinated internal communications, scheduling, and reporting
- Delivered frontline customer support by handling call center inquiries, resolving issues, and ensuring a positive client experience
- Managed calendars, meetings, and task logistics
- Created structured reports and improved document workflows
- Assisted in planning conferences and formal events
- Completed hands-on training in Odoo ERP and utilized it for managing administrative tasks, data entry, and workflow tracking

#### Private Homeschool Teacher | Lebanon

- Delivered customized lessons in Math, English, and Science
- Created instructional materials and tracked student progress
- Maintained parent communication and academic reports

### **Projects**

Down Syndrome Information System (Capstone Project)

- Developed a C# desktop application with SQL backend
- Managed patient profiles, invoicing, and scheduling features
- Implemented clean UI and backend logic for healthcare use

#### **University Team Projects**

- Led MIS-related projects involving systems analysis and design
- Conducted documentation, process mapping, and presentations

#### **Certifications**

- -Microsoft Excel Advanced
- SQL for Data Analysis (2020)

- Python Essential Training LinkedIn Learning (2023)
- Data Analytics for Business Professionals (2023)
- (Currently taking course on Udemy (The Business Intelligence Analyst Course 2025)
- And taking a SEO mentorship

## **Volunteering & Leadership**

- Active member of the Scout Movement
- Developed leadership, team coordination, and event management skills
- Committed to community service and group facilitation

#### **Achievements**

- Capstone project received B+ with excellent feedback
- Awarded 3 commendation letters by Dean for academic excellence
- Completed tech-focused internship with real-world impact
- Recognized for leadership in group-based university projects