

Hisham El Ahdab

Tripoli, Lebanon | +961-71685516 | ahdab.hisham03@gmail.com | [linkedin.com/in/hisham-el-ahdab](https://www.linkedin.com/in/hisham-el-ahdab) | [Portfolio](#) | <https://github.com/hisham-111>

Summary :

Dedicated Junior IT Support professional with hands-on experience in troubleshooting hardware/software issues, deploying systems, and ensuring operational efficiency. Skilled in network setup, system maintenance, and delivering technical solutions to enhance workflows and security. Passionate about providing reliable IT support and optimizing technology for seamless performance.

Technical Skills :

- **IT Support:** Troubleshooting, Linux, Windows, Network Setup, VPN Configuration, Backup Solutions
- **Tools:** Postman, Visual Studio Code, Git, GitHub
- **Databases:** MySQL, MongoDB, PostgreSQL
- **Web Development:** HTML, CSS, JavaScript (ES6+), React.js, Responsive Design
- **Other:** System Deployment (Heroku, Netlify), MERN Stack, POS Systems

Professional Experience

Junior IT Support | Software, Tripoli, Lebanon | October 2023 – October 2024

- Deployed and maintained operating systems, POS systems, and software, resolving 50+ technical issues to ensure reliable performance.
- Configured secure VPNs and implemented backup solutions, enhancing data security and collaboration for clients.
- Diagnosed and fixed hardware/software problems, minimizing downtime and supporting stable network operations.
- Evaluated emerging technologies to boost system efficiency while conducting safety checks to meet industry standards.

PROJECTS

Fiche de Régime (Diet Sheets) | Tripoli, Lebanon | March 2025

- Deployed a system for nurses to manage patient meal orders, integrating secure authentication and role-based access.
- communication between nurses and the kitchen for efficient meal management.

Portfolio Website | Tripoli, Lebanon | September 2024

[hisham-responsive-portfolio](#)

- Developed and deployed a responsive website, optimizing system performance across devices.

Open Library

Codi Tech | Tripoli, Lebanon | May 2023

[Open Library najeeb-app](#)

- Built and deployed a MERN stack app, ensuring system reliability and usability.

Art Gallery

Codi Tech | Tripoli- Lebanon | March 2023

[Art Gallery squareArt](#)

- Managed database uploads and system integration for a user-friendly art gallery interface.

EDUCATION

Technical Bachelor in Electronics

Lebanese Technical Institute | Tripoli- Lebanon December 2020

PROFESSIONAL TRAINING

Full Stack Web Development Program

Codi-Tech

Tripoli, Lebanon | November 2022 - June 2023

- Gained hands-on expertise in MERN and LAMP stacks, building full-stack applications with React.js, Node.js/Express, PHP, and databases (MongoDB/MySQL).
- Developed and integrated APIs, ensuring seamless communication between front-end and back-end for dynamic, responsive, and scalable web applications.
- Utilized Git for version control, deploying applications on Netlify, and Render, and conducted testing to ensure performance, functionality, and security.

CERTIFICATIONS

[Meta Front-End Developer Professional Certificate](#)

December 2024

[McKinsey Forward Program](#)

December 2022

[Google IT Support Professional Certificate](#)

Jul 2022

LANGUAGES:

- Arabic (Native)
- English (Fluent)
- French (Basic)