Mostafa Abbas

Full-Stack Developer • Software & Support Engineer
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Professional Summary

Full-stack developer and software & support engineer with an MIS background and prior experience as an Oracle NetSuite ERP system administrator. I design, build, and support web/mobile applications, integrations, and dashboards that improve operational clarity, efficiency, and reliability. Comfortable collaborating with cross-functional teams and maintaining production systems.

Work Experience

Support & Software Engineer — Allied Engineering Group
May 2025 – Present

- Manage installation, configuration, patching, and upgrades of SWIFT systems, ensuring stability and high availability.
- Own the end-to-end incident lifecycle, including diagnosis, triage, root-cause analysis, and preventive actions.
- Serve as a technical liaison between business teams, development staff, infrastructure, and third-party vendors.
- Participate in on-call rotations to provide continuous support for critical production environments.

IT Support — Safi Cosmetics
December 2023 – May 2025

- Administered Oracle NetSuite ERP (system administration) for day-to-day operations and reporting.
- Developed and maintained advanced Excel dashboards for actionable insights and KPIs.
- Installed, configured, and maintained network printers/scanners across multiple locations with secure access control.
- Designed and built a Flutter/Firebase mobile app for attendance/leave management with location tracking.
- Created custom software solutions to address department-specific challenges and automated repetitive tasks.
- Customized reports, dashboards, and workflows to improve usability and efficiency.

Intern Software Developer — The Net Global, Lebanon
May 2023 – July 2023

- Assisted with SQL database maintenance and querying for in-house applications.
- Contributed to debugging and enhancing software functionality.

Projects

Stockify - Lightweight inventory and ordering app for business users. Manage stock levels, raise/send orders, and track fulfillment. Built for speed and usability; deployed as a web app with a simple, role-based workflow.

Skills

- **Programming & Development:** HTML, CSS, JavaScript, C#, SQL, MongoDB, React, Node.js, Flutter, Firebase, Supabase, Git
- **Tools & Environments:** Visual Studio, Android Studio
- **Data & Analytics:** Advanced Excel, PowerPoint
- **Additional:** Basic DevOps knowledge, GitHub collaboration

Education

Master's Degree in Management Information System - Lebanese University, Lebanon - In Progress **Bachelor's Degree in Management Information System** - Lebanese University, Lebanon - Graduated Sep 2023 **Lebanese Baccalaureate in Economics and Sociology** - Al Mostafa Al Hara - June 2018

Certifications

- Full Stack Developer (TECHlarious): MERN stack, DevOps, cloud computing, QA
- Introduction to Programming (Youbee.ai): C#, problem-solving
- Full Stack Web Development (Youbee.ai): Angular (front-end) and PHP (back-end)

Languages

- English
- Arabic
- French