

Mohammad Al Ariss
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Date of Birth: 11/04/2002

Professional Summary

Dedicated and energetic hospitality professional with over 6 years of experience in customer service, food & beverage operations, and team supervision. Strong ability to deliver exceptional guest experiences, lead teams effectively, and maintain high standards in fast-paced environments. Seeking a position with growth opportunities where I can contribute my experience and skills.

Professional Experience

Dinnawi Diesel — Operations & Accounting

2025 – Present

- Managing daily operational processes and logistics.
- Handling accounting tasks including invoices, payments, and financial records.
- Coordinating with suppliers and clients to ensure smooth workflow.
- Supporting administrative and reporting duties.

Kahwet 60 — Supervisor

09/2024 – Present

- Leading operational workflow and ensuring smooth service.
- Training and supervising staff to maintain high hospitality standards.

Kahwet Ras Beirut — Supervisor

11/2024 – 06/2025

- Managed daily operations and coordinated with the team to ensure guest satisfaction.
- Oversaw service quality and resolved customer issues efficiently.

Lancaster Plaza – Room Service — Supervisor

01/2023 – 09/2024

- Managed room service operations in a 5-star environment.
- Ensured timely delivery and excellent guest interactions.

Lancaster Plaza – Fume Bar — Captain Waiter

01/2022 – 01/2023

- Supervised waitstaff and supported bar service operations.
- Maintained high customer service standards.

Harkous Food, Al Bahhae — Waiter

01/2019 – 01/2022

- Delivered fast and friendly customer service.
- Assisted in improving customer satisfaction through attentive service.

Education

ITAJ — Accounting Information

TS2 (2022 – 2023)

ITAJ — Accounting Information

BT3 (2020 – 2021)

Training & Certifications

- Sequence of Service (2022)
- Food Safety (2023)

Key Skills

- Customer Service
- Hospitality & F&B; Operations
- Team Leadership
- Communication
- Ability to Work Under Pressure
- Microsoft Word & Excel