ALI KAWOUK
Software Developer
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Professional Summary

Software Developer with experience in .NET 6+ and Angular (13+). Strong foundation in algorithms, data structures, and software design. Experienced in building, customizing, and maintaining web applications in Agile environments.

Experience

Whish Money

After Sales Officer | Nov 2025 – Present

- Resolved customer transaction issues efficiently and professionally.
- Followed up on pending cases to ensure timely resolution.
- Coordinated with technical and operations teams on transaction-related issues.
- Maintained accurate case records and reports.

KJTech – Dubai, UAE

Smart Workplace Platform Specialist | Apr 2025 – Oct 2025

- Developed and maintained web applications using Angular 13+, TypeScript, and Bootstrap.
- Customized UI components to meet client requirements and improve usability.
- Collaborated with cross-functional teams in an Agile/Scrum environment.
- Troubleshot technical and operational issues and supported deployed solutions.

Projects

Smart Workplace UI Customization (PlaceOS)

- Customized PlaceOS UI using Angular 16+, Signals, Standalone Components, and HTTP Interceptors.

Parking System Web Application

- Built an Angular 16+ application with real-time state management.
- Containerized with Docker and automated builds using GitHub Actions to AWS ECR.

Technical Skills

Languages & Frameworks: C#, Java, TypeScript, .NET 6+, Angular 13+, Spring Boot, EF Core

Web: REST APIs, HTML5, CSS3, Bootstrap

Databases: MS SQL, MySQL, PostgreSQL, MongoDB

DevOps & Tools: Docker, GitHub Actions, Azure DevOps, AWS ECR, Git, Jira

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Education

B.Sc. in Computer Science, Lebanese University — 2024