

Dr. Rodrique Kozhaya

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Location: Jezzine, Lebanon / Montreal, Canada

Certifications

- ISO 9001 Lead Auditor
- ISO 22000 Internal Auditor
- HACCP Level 3
- Project Management Professional (PMP)
- Cisco Certified Network Associate (CCNA)
- HP 3PAR Storage Systems
- Business Communication

Education

- Doctor of Business Administration (DBA) – TBS Education, 2014–2019
- Master of Business Administration (MBA) – The Open University, 2012–2014
- Bachelor of Business Administration (BBA) – The Open University, 2006–2010

Key Achievements

- Designed and commissioned the first fully in-house 1MW automated feed mill in Lebanon and the MEA region.
- Led IT operations and cybersecurity initiatives for the Lebanese Internal Security Forces (ISF).
- Successfully implemented ISO 9001, ISO 22000, HACCP, and SOPs across industrial operations.
- Directed multi-site industrial projects, achieving significant efficiency gains and digital transformation.

Professional Experience

Arab Open University – Lebanon

Academic Instructor | 2024 – Present.

- Deliver business, technology, and operations courses.
- Mentor students in career planning and industry readiness.

RCG International - Lebanon, France, USA

Multiple Roles | 2025 – Present.

- Quality & Compliance Manager/Lead, Internal Auditor: Building, Implementing, Maintaining, Improving QMS.
- Business Process Manager: Restructuring Departments.

Spexal s.a.r.l – Lebanon

Multiple Roles | 2024 – 2025

- Administration: Streamlined workflows, improving operational efficiency.
- HR: Oversaw recruitment, onboarding, and training programs, enhancing workforce development.
- Supply Chain: Optimized procurement and inventory systems for cost efficiency and timeliness.
- Quality Officer: Enforced SOPs and maintained compliance with ISO and industry standards.
- Executive Assistant: Supported leadership with reporting, scheduling, and strategic communication.
- Consultant: Delivered actionable, data-driven strategies for operational performance improvement.
- Business Process Manager: Led ERP integration and process automation, achieving 90% digitalization of workflows.

Przedsiębiorstwo Pszczelarskie Lizoń – Poland

Operations Manager | 2023 – 2025

- Directed the commissioning and management of a honey processing plant.
- Oversaw daily operations ensuring compliance, productivity, and cost efficiency.

Lebanese Internal Security Forces – Lebanon

IT & Cybersecurity Specialist | 2006 – 2025

- Led R&D, Big Data, OSINT, CYBINT, DNINT, HUMINT, SOC, and NOC operations.
- Managed digital forensics, incident response, and secure infrastructure deployment.
- Designed and implemented advanced cybersecurity and IT systems for national-level operations.