

Abbass Rammal

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Profile

Experienced IT professional with over 5 years of expertise in developing and supporting technological solutions. Skilled in content management systems, networking, and web applications. Passionate about innovation, efficiency, and delivering high-quality digital solutions.

EDUCATION

Sep 2023 - Jul 2024	Nabatiyeh Technical Institute Technical License in Information Technology (Informatics Software Branch)	Nabatiyeh, Lebanon
Sep 2021 - Jul 2023	Nabatiyeh Technical Institute Superior Technician in Management Information System	Nabatiyeh, Lebanon
Sep 2018 - Jul 2021	Nabatiyeh Technical Institute 3 rd . year of technical secondary education in Information Technology	Nabatiyeh, Lebanon

Professional Experience

Oct 2024 - Present	CIS College – Information Technology Teacher <ul style="list-style-type: none">I deliver courses covering fundamental and advanced IT conceptsI teach programming and IT subjects, helping students build strong technical skills.Develop curricula aligned with market trendsOversee student performance assessments, provide academic supportContribute to administrative tasks and stay up-to-date with the latest technological advancements to ensure high-quality education.	Beirut, Lebanon
May 2023 - Apr 2024	Chouaib Net – IT Networking <ul style="list-style-type: none">Managing and entering the Network clients organize and update customer data within the network, ensuring accuracyPrograming and maintaining network devices. Configuring and maintaining network devices Dealing with Network companies (Terra – Ferrari- GLOBAL Net)Maintaining network servers and stations resolving technical issues to maintain a secure, stable, and connected work environment.	Nabatiyeh, Lebanon
Jan 2021 - Mar 2023	LIDA CALL – IT Support <ul style="list-style-type: none">Management and maintenance of networks and servers and maintaining PCInstall and configure software and applications on computers.Implement safety and protection proceduresAnalyze and solve problems faced by users in using software and hardware.Configure devices and networks for users	Nabatiyeh, Lebanon

Short-Term Experience

Nov 2024 - Dec 2024	MEGA TECH – IT Technical <ul style="list-style-type: none">Provided technical support and troubleshooting for hardware, software, and network systems.Installed and maintained computers, printers, and applications to ensure smooth operation.Monitored system performance and prepared technical reports.	Basra, Al Amal, Iraq
Sep 2024 - Oct 2024	Monty Mobile – IT Helpdesk <ul style="list-style-type: none">Provided daily technical support and troubleshooting for hardware, software, and network systems.Installed and maintained internal networks, systems, and security configurations.Managed system updates, monitored performance, and ensured cybersecurity.	Beirut, Lebanon

Mar 2023 - May 2023

Dar Al Anwar – IT Specialist

Nabatiyeh, Lebanon

- Provided daily technical support and resolved hardware, software, and network issues.
- Installed, maintained, and upgraded computer systems and network connections.
- Managed OMT and Western Union money transfer operations.

Internship

Aug 2024, Sep 2024

OGERO – Intern, IT & Communications Specialist

Saida, Lebanon

- Developed problem-solving skills and attention to detail in the maintenance and optimization of network systems.
- Enhanced understanding of telecommunications infrastructure and technology.
- Assisted in the maintenance, troubleshooting, and optimization of cable networks.
- Gained hands-on experience in network configuration and connection techniques.
- Conducted quality control tests on network cables, ensuring compliance

Licenses & Certifications

Meta Front-End Developer (9-course from **Meta**) [Link](#)

IBM IT Support Professional Certificate (7-course from **IBM**) [Link](#)

Cisco Network Associate (CCNA200-301) [Link](#)

Meta Version Control (**Meta**) [Link](#)

Generative AI (**NASBA**) [Link](#)

Microsoft Learn Student Ambassador AWS (Bootcamp from Microsoft) [Link](#)

Cybersecurity Bootcamp (**Semicolon Academy**) [Link](#)

Intermediate English level B2 Certificate (**IABC**) [Link](#)

Languages

Arabic: **Fluent**

English: **Intermediate**

French: **Intermediate**

SKILLS

Technical Skills: IT Support, Helpdesk, Networking, Web Development, Java, Unix, Debugging, File & System Management

Soft Skills: Leadership, Team Collaboration, Communication, Organization, Problem Solving, Adaptability, Customer Service