

# David Faragi

## Details

+961 71 298 151

david.farag234@gmail.com

## Qualities

Customer service

Attention to detail

Communication skills

Time management

Adaptability

Problem-solving

Teamwork

Decision making

Critical thinking

Creativity

## Employment

### Waiter, Roadster Diner | Jounieh

May 2024 – Present

- Handled customer enquiries and complaints professionally, enhancing customer satisfaction and retention.
- Greeted customers promptly and courteously, providing menu recommendations based on diners' preferences and dietary restrictions.
- Ensured the accurate relay of all customer orders to the kitchen, reducing errors and improving service efficiency.

### Counter Staff, Roadster Diner | Jounieh

Apr 2023 – Apr 2024

- Handled countless orders in tough rush hours while still providing good quality and delivery.
- Huge help and great communication with the waiters and kitchen staff.

## Education

### Bachelor of Business Administration - Business Computing Emphasis, Holy Spirit University of Kaslik | Kaslik

Jan 2024 - Present

### High School Diploma, Shouf National College | Baakline

## Courses

### Business Continuity Plan & Risk Management, USEK

Jan 2025 – May 2025

### Business Data Analytics, USEK

Jan 2025 – May 2025

### Database, USEK

Sep 2025 – Dec 2025

### Quantitative Techniques Applied to Business, USEK

Sep 2025 – Dec 2025

### E-business, USEK

Sep 2025 – Dec 2025

### Technology and Network Infrastructure, USEK

Sep 2025 – Dec 2025

## Languages

Arabic

Native

English

C2 - Proficiency

## Hobbies

Music, Reading, Photography, Gaming