

Joyce Alam

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- Computer Science Graduate, currently pursuing a Master's degree in Computer Science
- Completed a 4-month Web Development Internship - Win Deep Tech
- Worked in IT Support - Mimosa Sanitary Paper Co. (assist with ERP-related activities, support system operations)
- Shopify Developer - Adon Technologies (until September 2025)
- Shopify Developer - Trust Ads (current)
- Strong foundation in:
 - Web Development (ASP.NET, React, JavaScript, HTML, CSS)
 - Robotics & Embedded Systems (Arduino, Raspberry Pi)
 - PLC Programming - Delta
 - IT Support & Systems
 - Databases
- Knowledge in:
 - Linux & Cybersecurity Fundamentals
 - Accounting basics

Education

2022-2025

BSc in Computer Science

Lebanese University, Faculty of Science, Fanar

Relevant Coursework:

- Programming: Python, Java, C/C++ | OOP
- Data Structures & Algorithms
- Advanced Databases: SQL, MySQL, MSSQL
- Data Analysis & Machine Learning basics
- Prolog & Logic Programming
- Image Processing
- Web Development: HTML, CSS, JavaScript, XML, React, Node.js
- Networks & Computer Systems
- Hardware & Computer Architecture
- Software Project Management

2025-Present

Masters in Computer Science

Lebanese University, Faculty of Science, Fanar

Relevant Coursework:

- Mathematics for Machine Learning
- Machine Learning & Natural Language Processing
- Networking Protocols & Architectures
- Cloud Computing
- NoSQL Databases: MongoDB & Mongoose
- Flutter & Java

Professional Experience

2024-02 – 2024-05

Web Development Intern

Win Deep Tech, Lebanon

Duration: [4 months]

- Completed a **4-month Web Development Internship** at Win Deep Tech
- Gained hands-on experience in **full-stack web development** using HTML, CSS, JavaScript, C#, and ASP.NET MVC
- Worked with frameworks and libraries including **jQuery, Bootstrap, DataTables, SELECT2, Modals, and Sweet Alert**
- Managed relational databases and queries using **SQL Server (SSMS)**
- Collaborated effectively with team members, demonstrated strong communication, and adapted to evolving project requirements
- Contributed **practical and innovative solutions** to enhance project functionality and performance

2025-01– 2025-05

IT Support

Mimosa Sanitary Paper CO, Lebanon

Duration: [5months]

- Worked as **IT Support** at Mimosa Sanitary Paper Co.
- Maintained company hardware and software systems across **Ubuntu and Windows** environments
- Performed **routine system checks, basic troubleshooting, and user support**
- Assisted the ERP development team by **collecting and organizing data from the existing Odoo system** for the new ERP integration
- Began learning **key accounting concepts** to support ERP processes
- Enhanced **technical support skills, adaptability, and cross-functional collaboration** in a fast-paced environment

2025-05–2025-09

Shopify Developer

Adon Technologies, Lebanon

- Worked as a **Shopify Developer** at Adon Technologies, ensuring e-commerce stores comply with **Google Merchant Center (GMC) standards**
- Audited and corrected store issues including **broken pages, invalid product data, and missing or incorrect links**
- Performed **front-end adjustments** to improve store functionality and user experience
- Designed **custom banners and visual content** using Canva
- Strengthened **attention to detail, problem-solving skills, and e-commerce platform optimization expertise**

2025-09–Present

Shopify Developer

Trust ADS s.r.o, Czech Republic

- Worked as a **Shopify Developer** at Adon Technologies, ensuring e-commerce stores comply with **Google Merchant Center (GMC) standards**
- Audited and corrected store issues including **broken pages, invalid product data, and missing or incorrect links**
- Performed **front-end adjustments** to improve store functionality and user experience
- Designed **custom banners and visual content** using Canva
- Strengthened **attention to detail, problem-solving skills, and e-commerce platform optimization expertise**

Trainings and certificates

2021-06

NDG Linux Essentials (CISCO Networking Academy)

Linux basics, command line, system navigation, and essential administration concepts.

2021-12

Robotics (Arduino) (DOT Lebanon)

Microcontrollers, sensors, actuators, circuit connections, and basic automation projects.

2022-05

Accounting essentials and bookkeeping (PRO Training Center)

Financial records, bookkeeping principles, invoices, and basic accounting workflows.

2024-08

Raspberry Pi (Michel Daher Foundation)

Raspberry Pi setup, GPIO interfacing, basic IoT concepts, and automation applications.

2024-10

Introduction to Cybersecurity (Cisco Networking Academy)

Cyber threats, security principles, network protection basics, and best practices.

2025-01

Power BI Workshop (BMB Smart)

Data visualization, dashboards, data cleaning, and business insights with Power BI.

2025-12

PLC Programming (Beginner) (Engineering Solutions)

Basics of PLCs, ladder logic fundamentals, timers, counters, and simple automation control.

Skills

Technical skills:

- **Programming & Frameworks:** Python, Java, C/C++/C#, JavaScript, ASP.NET MVC, React, jQuery, Bootstrap
- **Web Development:** HTML, CSS, AJAX, Front-end customization (DataTables, SELECT2, Modals, SweetAlert)
- **Databases:** SQL Server (SSMS), MySQL, MongoDB – Modeling, Querying & Configuration
- **Tools & Platforms:** Visual Studio, VS Code, Git, Microsoft Azure, IIS
- **Systems & Networking:** Windows, Linux (basic), Networking Fundamentals
- **Cybersecurity:** Security principles, risk awareness, basic defensive practices
- **Embedded & Automation:** Raspberry Pi, Arduino fundamentals, PLC Programming (Beginner)
- **Data & Analytics:** Power BI – dashboards & reporting
- **E-Commerce:** Shopify development & GMC compliance
- **Accounting & ERP:** Bookkeeping basics, ERP data support

Soft Skills:

- Teamwork & Collaboration
- Effective Communication
- Problem Solving & Analytical Thinking
- Adaptability & Continuous Learning
- Responsibility & Professional Work Ethic
- Attention to Detail
- Ability to Work Under Pressure

Languages

- Arabic
- English
- French